Jersey Care Commission

Summary Report

Longfield Villa

Care Home Service

La Rue du Bocage
St Peter
JE3 7AS

Inspection Dates

14 and 16 October 2026

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Overall, the inspection provided positive assurance across the safe, effective and responsive, caring and well-led domains. Safe recruitment, induction and staffing arrangements were well established, with staffing regularly exceeding minimum requirements and training tailored to the mental health and other needs of care receivers.

Safeguarding, complaints and notifiable events were appropriately managed, while improvements in incident analysis and organisational learning were identified as good practice. Medication arrangements met the Standards with strengthened auditing processes.

Care was supported by person-centred assessment, care planning and regular review, with appropriate access to external professional expertise. Effective handovers and staff meetings promoted communication and continuity of care. Care receivers were supported to exercise choice and independence, including decisions about activities, food and daily routines. A caring culture was evident through observations and feedback. Staff interactions were warm and compassionate, with privacy, dignity and consent respected. Admission and transition arrangements reflected individual circumstances, while capacity decisions, advance care planning and relevant legal arrangements were appropriately considered.

Leadership and governance arrangements provided effective oversight of the service. Quality assurance had strengthened since the previous inspection, with increased auditing and appropriate monthly management reporting. Staff supervision, appraisal and wellbeing arrangements were well established. Staff survey responses were consistently positive regarding management support, supervision, staffing, training and opportunities to contribute to the service.

Overall, the inspection demonstrated an experienced leadership team, a stable and supported workforce, and a person-centred culture focused on safe care, positive outcomes and continuous learning.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection, therefore; an improvement plan is not required.

The full report can be accessed from here.