



**Jersey Care
Commission**

Summary Report

**Silkworth Lodge & 26-28 West Park
Avenue**

Care Home Service

**6 Vauxhall Street
St Helier
JE2 4TJ**

**Inspection Dates
2 and 4 September 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

4.1 Progress against areas for improvement identified at the last inspection

Silkworth Lodge

At the last inspection, one area for improvement was identified, and an improvement plan was submitted to the Commission by the Registered Provider, setting out how these areas would be addressed.

The improvement plan was discussed during this inspection, and it was positive to note that the improvement had been made. This means that there was evidence of an induction programme for new staff.

26-28 West Park Avenue

At the last inspection there were no areas for improvement.

4.2 Observations and overall findings from this inspection

The service provides two well-maintained environments that support clients at different stages of recovery. Silkworth Lodge offers a structured residential rehabilitation setting with comfortable accommodation, therapeutic facilities, nutritious meals, and outdoor spaces, while 26-28 West Park Avenue provides secondary care accommodation designed to promote greater independence and prepare clients for community living.

Across both homes, effective systems are in place to promote client safety, including health and safety monitoring, fire safety procedures, maintenance checks, pest control, and risk assessments.

Safe recruitment practices have been followed for new staff, with appropriate references and disclosure and barring service (DBS) checks completed.

Staff receive an induction, training, and regular supervision, and mandatory training requirements have largely been met.

Medication management has shown improvement following regulatory oversight, with evidence of medication audits, PRN protocols, and the development of a staff competency framework. Only one action remains outstanding and will be reviewed at the next inspection, however positive progress has been demonstrated.

A comprehensive assessment and admission process is in place, including medical review and medication management arrangements. Clients receive personalised, person-centred care plans that are developed collaboratively and reviewed weekly. At Silkworth Lodge, recovery is supported through group therapy, one-to-one counselling, therapeutic activities, and daily responsibilities, while clients at West Park Avenue are encouraged to develop independent living skills through managing their own meals, household tasks, daily routines, and medication where appropriate.

Clients are supported through clear expectations set out in a house contract, regular house meetings, and opportunities to provide feedback.

Monthly provider reports are completed by a retired manager with action plans and feedback.

Contingency arrangements are in place to ensure continuity of service should either home need to close temporarily.

The service places a strong emphasis on rehabilitation, empowerment, and recovery. The involvement of staff with lived experience provides positive role models for clients and reinforces the message that sustained recovery is achievable.

A suite of policies and procedures are available for all staff to refer to.

There are no areas for improvement from this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).