



**Jersey Care
Commission**

INSPECTION REPORT

**Envy Limited
Laser Procedures**

**5 Minden Place
St Helier
Jersey
JE2 4WQ**

**Inspection Date
15 June 2026**

**Date Published
6 October 2026**

THE JERSEY CARE COMMISSION

Under the Regulation of Care (Jersey) Law 2014 ('the Law'), all services carrying out any regulated activity must be registered with the Jersey Care Commission ('the Commission').

This inspection was carried out in accordance with Regulation 80 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018 to monitor compliance with the Law and Regulations, to review and evaluate the effectiveness of the regulated activity and to encourage improvement.

ABOUT THE SERVICE

This is a report of the inspection of Envy Limited which has a Registered Provider/Manager also referred to as the Laser Protection Supervisor (LPS) in accordance with the Jersey Care Commission Standards regarding Class 3B and Class 4 Lasers.

Regulated Activity	Laser Procedures
Conditions of Registration	Categories of treatments provided: Tattoo removal, skin rejuvenation, Age of persons in receipt of treatment: 18 and above
Date of inspection	15 June 2026
Time of Inspection	13:00 – 14:00
Date of Previous Inspection	24 March 2025

ABOUT THE INSPECTION

Inspection Details

This inspection was announced and notice of the inspection visit was given to the LPS on 20 May 2026. This was to ensure that the LPS would be available during the visit and not have any pre booked clients for that period.

INSPECTION PROCESS

How the inspection was undertaken

The Standards of Practice for the use of lasers was referenced throughout the inspection.¹

Prior to our inspection visit, all the information held by the Commission about this service was reviewed, including the previous inspection report.

As part of the inspection process, records including the Treatment Protocol and Tattoo Removal Consent form were reviewed.

At the conclusion of the inspection visit, the Regulation Officer provided feedback to the LPS and followed up by email on 13 July 2026.

Where areas for improvement have been identified, these are described in the report, and an improvement plan is attached at the end of the report.

¹ The Laser Standards can be accessed on the Commission's website at <https://carecommission.ie>

Client Information

Clients are required to complete a medical questionnaire prior to treatment, which is reviewed during the initial consultation. Signed consent is obtained before any procedure is carried out, and a patch test is completed prior to treatment.

Client records, including treatment parameters and outcomes, are securely maintained in their electronic record system. Client details are held securely, ensuring compliance with data protection requirements.

Emergency contact details are recorded for all clients, enhancing safety and enabling appropriate response in the event of an incident.

Post-treatment care advice is provided via email following each session.

There have been no complaints reported. However, there is currently no complaints protocol in place. It is recommended that a complaints protocol should be developed and made accessible to clients at commencement of treatment and accessible on the services website.

Policies and Procedures

The service maintains an agreement with a certified Laser Protection Advisor (LPA), who provides oversight of safety standards and risk assessments. Local rules are current, were updated in April 2026, and are in line with best practice.

On arrival the Regulation Officer was furnished with most of the relevant documents required for the inspection including:

- Local rules
- Risk assessments
- Equipment servicing records
- Training certificates
- Insurance documentation.

Following the inspection the Regulation Officer contacted the LPS requesting a copy of the Treatment Protocol, this was promptly provided.

An up-to-date public liability insurance policy is in place. It was noted that the Commissions Certificate was not on display which is a requirement of the Law. The LPS gave an undertaking to address this issue immediately.

Environment Safety

The laser treatment room is secure and accessible via a lockable door with appropriate warning signage and up a flight of stairs. The clinical environment is maintained to a high standard:

- The treatment space is clean and tidy
- Handwashing facilities and cleaning materials are available
- The room is organised to minimise risk during procedures.

Laser safety controls include:

- The removal of the mirror from the clinical space
- Availability of LPA-approved protective eyewear for the client and laser operator
- Emergency stop mechanism on equipment.

The laser key is secured in a locked cabinet when not in use, ensuring that unauthorised access to equipment is prevented.

Equipment Safety

The previous inspection identified the need for servicing arrangements which were introduced and the improvements made in equipment management have been maintained. The laser was serviced in June 2026 in accordance with manufacturer's instructions with ongoing servicing arrangements in place.

In addition:

- Fire safety equipment and checks are up to date
- Fire extinguishers are properly maintained
- Portable Appliance Testing (PAT) is compliant.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of the Care Commission during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, Standards and best practice.



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