Jersey Care Commission

INSPECTION REPORT

Beanina Beauty Salon
Laser Procedures

79 Bath Street
St Helier
JE2 4SU

Inspection Date
7 September 2026

Date Published
26 October 2026

THE JERSEY CARE COMMISSION

Under the Regulation of Care (Jersey) Law 2014 ('the Law'), all services carrying out any regulated activity must be registered with the Jersey Care Commission ('the Commission').

This inspection was carried out in accordance with Regulation 80 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018 to monitor compliance with the Law and Regulations, to review and evaluate the effectiveness of the regulated activity and to encourage improvement.

ABOUT THE SERVICE

This is a report of the inspection of Beanina Beauty Salon which has a Registered Provider/Manager also referred to as the Laser Protection Supervisor (LPS) in accordance with the Jersey Care Commission Standards regarding Class 3B and Class 4 Lasers.

Regulated Activity	Laser Procedures
Conditions of Registration	Age range of persons in receipt of treatment: Age 18 and above Categories of treatments: Hair removal
Date of inspection	07 September 2026
Time of Inspection	09:52 – 11:14
Date of Previous Inspection	14 July, 3 and 9 December 2025

ABOUT THE INSPECTION

Inspection Details

This inspection was announced and notice of the inspection visit was given to the Registered Manager before the inspection. This was to ensure that the Registered Manager would be available during the visit. The inspection was conducted later than planned due to scheduling challenges.

INSPECTION PROCESS

How the inspection was undertaken

The Standards of Practice for the use of lasers was referenced throughout the inspection.[1]

Prior to our inspection visit, all the information held by the Commission about this service was reviewed, including the previous inspection report.

As part of the inspection process, records including risk assessments, site visit record and the service records of the laser machine were reviewed.

At the conclusion of the inspection visit, the Regulation Officer provided feedback to the Registered Manager and confirmed the identified area for improvement by email, 7th September 2026.

Where areas for improvement have been identified, these are described in the report, and an improvement plan is attached at the end of the report.

[1] The Laser Standards can be accessed on the Commission's website at https://carecommission.je

Client Information

At the inspection the Regulation Officer was assured that client records are stored securely within a locked office.

Evidence reviewed during the inspection included completed medical questionnaires and documentation relating to patch testing. While details of the patch test parameters were recorded within the paper records, these entries were not clearly identified as 'patch tests', meaning they could potentially be mistaken for treatment records. To confirm that patch tests had been undertaken, the electronic appointment scheduling system was reviewed. A patch test is conducted at least three days prior to a hair removal treatment.

The Registered Manager acknowledged that treatment records had not been maintained for treatments administered. The Registered Manager is required to maintain treatment records in accordance with the Commission's *Core Standards regarding Class 3B and Class 4 Lasers* (the Core Standards). Completion of treatment records each time a treatment is provided is an area for improvement.

The Registered Manager shared they provide clients with verbal aftercare advice following hair removal treatment. This includes guidance on the regular application of sun protection cream to the face.

Policies and Procedures

The Registered Manager is registered with the Jersey Office of the Information Commissioner and holds current public liability insurance.

A Laser Protection Advisor (LPA) was reappointed in December 2025 and conducted a site visit. Risk assessments reviewed during the inspection were current, and arrangements were made for the annual review of the treatment protocols. Updated treatment protocols were provided to the Regulation Officer within three days of the inspection.

The Local Rules are current and had been prepared for the Registered Manager and one other laser practitioner. A signed and dated copy was made available to be retained within the treatment room. During the inspection, the Regulation Officer was informed that the Registered Manager is now the sole laser operator at the salon.

The Registered Manager had established procedures for the retention of records and the management of complaints. No complaints have been received since the previous inspection.

Environment Safety

The treatment room used for laser procedures was observed to be clean, tidy, and fit for purpose.

During the inspection, a foot-operated pedal bin was purchased online for the treatment room to ensure compliance with the requirements of *The Core Standards*.

There are no reflective surfaces within the treatment room, and the room can be locked from the inside, with an appropriate warning sign available for display outside the room when the laser equipment is in operation.

A fire extinguisher is located directly outside the treatment room and is due to be serviced later this year.

Equipment Safety

The Registered Manager completed their Core of Knowledge training in February of this year and is valid for a period of five years.

The Regulation Officer was informed that the manufacturer has not issued any updates relating to the laser equipment since the previous inspection and, as a result, no additional training requirements had been identified for them. The Registered Manager advised that they had independently accessed the manufacturer's online training resources to further develop their understanding of the equipment's capabilities and its potential use for alternative laser treatments.

Appropriate protective eyewear for both the practitioner and client was available within the treatment room to be used during laser procedures.

Records demonstrated that the laser equipment had been serviced and that portable appliance testing (PAT) of electrical equipment had been completed within the previous nine months.

When not in use, the activation key for the laser machine is stored securely within a locked office.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

Area for Improvement 1 **Ref:** Standard 3, Jersey Care Commission Core Standards regarding Class 3B and Class 4 Lasers Regulation 32 **To be completed:** with immediate effect	A treatment record must be maintained every time the laser is operated and include the name of the client and date of birth, the date and time of the treatment, name and signature of the Registered Manager, nature of the treatment given, the treatment parameters and any accidents or adverse effects.
	Response by the Registered Provider: The Commission did not receive a response from the Registered Provider/Manager to this area for improvement within the 28-day timeframe.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of the Care Commission during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, Standards and best practice.

Jersey Care Commission
1st Floor, Capital House
8 Church Street
Jersey JE2 3NN

Tel: 01534 445801

Website: www.carecommission.je

Enquiries: enquiries@carecommission.je