



**Jersey Care
Commission**

Summary Report

Strathmore

Care Home Service

**80 St Mark's Road
St Helier
JE2 7LD**

**Inspection Date
28 July 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Strathmore is operated by The Shelter Trust and provides supported accommodation for young people aged 16 to 25 who are experiencing homelessness. The home provides personal support and has a strong focus on safety, independence, move-on planning, education, employment, training, practical life skills and access to external support services.

The inspection found that Strathmore is a well-managed supported accommodation service with a stable staff team, clear leadership, strong safeguarding awareness and a service model that is appropriately tailored to the needs of vulnerable young people. The evidence reviewed demonstrated that the home understands the risks linked to homelessness, mental health, self-harm, substance misuse, exploitation, emotional distress and professional boundaries. These risks were reflected in policies, staff training, incident reporting arrangements and day-to-day practice.

Notifications were reviewed, the evidence demonstrated that risks were recognised, emergency services and specialist services were contacted where required, safeguarding processes were followed, and management oversight was evident.

Engagement with young people during the inspection was limited. The Regulation Officer attempted to gather direct feedback through face-to-face and by leaving QR code surveys, recognising that they option may be more accessible for this age group. Despite these efforts, no completed service user feedback responses were received. However, observations were undertaken during the inspection, including during the evening meal period, and interactions between staff and young people appeared relaxed, informal and familiar.

Feedback from staff and external professionals was positive. Staff described the home as safe, supportive and well managed. External professionals reported that the home escalated concerns appropriately, worked well with partner agencies and provided safe accommodation within a recovery-focused model.

Overall, the inspection found that Strathmore provides a safe, stable and supportive environment for young people. The home demonstrated a clear understanding of its role and limitations, with appropriate systems in place to support independence while managing risk proportionately.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).