



Jersey Care
Commission

INSPECTION REPORT

**Jersey Vision Correction
Laser Procedures**

**Little Grove Clinic
La Rue de Haut
St Lawrence
JE3 1JZ**

31 July 2026

**Date Published
1 September 2026**

THE JERSEY CARE COMMISSION

Under the Regulation of Care (Jersey) Law 2014 ('the Law'), all services carrying out any regulated activity must be registered with the Jersey Care Commission ('the Commission').

This inspection was carried out in accordance with Regulation 80 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018 to monitor compliance with the Law and Regulations, to review and evaluate the effectiveness of the regulated activity and to encourage improvement.

ABOUT THE SERVICE

This is a report of the inspection of Jersey Vision Correction which has a registered provider/manager also referred to as the Laser Protection Supervisor in accordance with the Jersey Care Commission Standards regarding Class 3B and Class 4 Lasers. For the purposes of this report, they will be referred to as the Registered Provider.

Regulated Activity	Laser Service
Conditions of Registration	Age range of persons in receipt of treatment: Age 18 and above Categories of treatments: Vision Correction
Date of inspection	31 July 2026
Time of Inspection	11 – 11:30am
Date of Previous Inspection	20 October 2025

ABOUT THE INSPECTION

Inspection Details

This inspection was announced and notice of the inspection visit was given to the Registered Manager on 18 May 2026. This was to ensure that the Registered Manager would be available during the visit.

INSPECTION PROCESS

How the inspection was undertaken

The Standards of Practice for the use of lasers was referenced throughout the inspection.¹

Prior to our inspection visit, all the information held by the Commission about this service was reviewed, including the previous inspection reports.

As part of the inspection process, records including local rules, treatment protocols, training certificates, client documentation were viewed.

At the conclusion of the inspection visit, the Regulation Officer provided feedback to the Registered Provider and followed up by email 3 August 2026.

¹ The Laser Standards can be accessed on the Commission's website at <https://carecommission.ie>

Client Information

This service provides specialist laser vision correction procedures to clients on island. During the initial consultation, the Registered Provider completes a comprehensive medical assessment and questionnaire with the prospective client to determine their suitability for laser vision correction treatment.

Prior to the procedure, informed written consent is obtained following a detailed discussion of the expected benefits, potential risks, and any associated complications of the treatment.

All treatment records are updated at each visit and maintained securely within an electronic record management system.

In the event of any concerns or complications following laser vision correction, clients are provided with written post-procedure care instructions, together with four emergency contact telephone numbers to enable prompt communication with the clinic if required.

Policies and Procedures

Data protection is prioritised within the service. Access to client records is restricted through password-protected authentication and the use of a dedicated authentication device, ensuring the confidentiality, integrity, and security of personal information.

The service maintains an active membership with the Jersey Office of the Information Commissioner, demonstrating its commitment to compliance with data protection legislation and best practice.

Appropriate professional indemnity and public liability insurance arrangements are in place and were found to be current at the time of inspection.

A Laser Protection Advisor (LPA) has been appointed. The Regulation Officer reviewed written correspondence from the LPA confirming that the local rules remain current and appropriate for the service provided.

Treatment protocols were reviewed during the inspection and had been developed and authorised by an appropriately qualified Expert Registered Health Professional. These protocols provide clear guidance for the safe and effective delivery of laser treatments.

Environment Safety

The treatment room is fitted with two doors, both of which can be secured from the inside whilst treatments are being undertaken, thereby preventing unauthorised access. Appropriate laser warning signage was displayed at the entrance to the treatment room.

The treatment environment was observed to be clean, tidy, and well maintained. The treatment couch was in good condition, free from damage, and constructed of materials that could be effectively cleaned between clients.

Cleaning materials were readily available within the room. Suitable hand hygiene facilities were provided, including a dedicated hand wash basin, liquid soap, and disposable paper towels. Disposable gloves were also available for use when required.

A foot-operated clinical waste bin, fitted with the appropriate waste disposal bag, was present within the treatment room.

There were no windows or reflective surfaces within the treatment area that could present an increased risk during the use of laser equipment.

Fire safety arrangements were in place. A fire extinguisher was available within the premises and had been serviced within the required timescale, with evidence confirming that it remained in date at the time of inspection.

Equipment Safety

The Registered Provider has successfully completed the Core of Knowledge training and has undertaken additional training specific to the laser equipment used within the service. Evidence was provided demonstrating that continuing professional development is maintained in accordance with regulatory requirements, with refresher training, attendance at conferences, and participation in peer review activities undertaken every three years.

The laser key is securely stored in a locked drawer when the equipment is not in use, reducing the risk of unauthorised access or operation.

The Registered Provider advised that safety eyewear is not routinely required during laser vision correction procedures due to the nature of the treatment. However, appropriate protective eyewear is utilised when the laser equipment is undergoing servicing or maintenance.

The laser equipment is subject to a regular servicing and maintenance schedule, typically being serviced three to four times per year. Documentary evidence of servicing and maintenance was reviewed by the Regulation Officer. Evidence of current portable appliance testing (PAT) was also provided, confirming that electrical safety checks had been completed within the required timescales.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of the Care Commission during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, Standards and best practice.



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