



**Jersey Care
Commission**

Summary Report

Evans House

Care Home Service

**6 – 7 Springfield Crescent
Trinity Road
St Saviour
JE2 7NS**

**Inspection Date
3 August 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Evans House is operated by The Shelter Trust and provides accommodation and support for adults experiencing homelessness. The service supports people with a range of social, emotional, physical health and mental health needs and places a strong focus on promoting independence, wellbeing and successful move-on outcomes.

The inspection found Evans House to be a well-managed and person-centred service. Staff demonstrated a good understanding of the needs of people using the service and the challenges often associated with homelessness.

Policies, procedures, training and governance systems were appropriately tailored to the client group and reflected the realities of supporting people experiencing homelessness rather than a traditional residential care environment.

Feedback from service users was positive. Service users described staff as approachable, supportive and respectful. Observations undertaken during the inspection demonstrated positive and relaxed interactions between staff and service users, with people appearing comfortable within the environment.

Whilst environmental challenges relating to the building remain outside of the provider's direct control, there was evidence of ongoing engagement with the relevant property and maintenance stakeholders and active efforts to secure improvements. At the time of the inspection, no significant concerns relating to environmental safety were identified.

Overall, Evans House was found to provide a safe, supportive and well-led service that promotes independence and positive outcomes for people experiencing homelessness. No areas for improvement were identified during this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).