



INSPECTION REPORT

**Tonic Ltd T/A Samantha Wade
Laser Procedures**

**1st Floor, 19 La Colomberie
St Helier
JE2 4QB**

**Inspection Date
20 July 2026**

**Date Published
27 August 2026**

THE JERSEY CARE COMMISSION

Under the Regulation of Care (Jersey) Law 2014 ('the Law'), all services carrying out any regulated activity must be registered with the Jersey Care Commission ('the Commission').

This inspection was carried out in accordance with Regulation 80 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018 to monitor compliance with the Law and Regulations, to review and evaluate the effectiveness of the regulated activity and to encourage improvement.

ABOUT THE SERVICE

This is a report of the inspection of Tonic Ltd T/A Samantha Wade which has a Registered Provider/Manager also referred to as the Laser Protection Supervisor in accordance with the Jersey Care Commission Standards regarding Class 3B and Class 4 Lasers. For the purpose of this report, they will be referred to as the Registered Provider.

Regulated Activity	Laser Procedures
Conditions of Registration	Age range of persons in receipt of treatment: Age 21 and above Categories of treatments: Tattoo removal
Date of inspection	20 July 2026
Time of Inspection	12:55 – 1:30 pm
Date of Previous Inspection	30 April 2025

ABOUT THE INSPECTION

Inspection Details

This inspection was announced and notice of the inspection visit was given to the Registered Provider by email on 18 May 2026. This was to ensure they would be available during the visit.

INSPECTION PROCESS

How the inspection was undertaken

The Standards of Practice for the use of lasers was referenced throughout the inspection.¹

Prior to our inspection visit, all the information held by the Commission about this service was reviewed, including the previous inspection report.

As part of the inspection process, records including local rules, treatment protocols, liability insurance, training certificates and servicing records were viewed.

At the conclusion of the inspection visit, the Regulation Officer provided feedback verbally to the Registered Provider followed by email 20 July 2026.

¹ The Laser Standards can be accessed on the Commission's website at

<https://carecommission.je>

Client Information

All clients complete a detailed medical questionnaire, which is reviewed and discussed with the Registered Provider.

A test patch is always carried out before any treatment commences, and this is documented in the client records.

Written consent is obtained prior to the initial treatment. If there are no changes to the client's circumstances or medical history during subsequent consultations, informed consent is obtained before each treatment session.

Treatment records are stored securely online, with access restricted solely to the Registered Provider.

Clients are provided with pre-treatment and aftercare information leaflets. These include the Registered Provider's telephone number, email address, and social media contact details, enabling clients to seek advice and support should they experience any side effects or concerns following treatment.

Policies and Procedures

Data protection measures are in place, and the Registered Provider is registered with the Jersey Office of the Information Commissioner.

A formal complaints procedure is in place should a complaint be received; however, it has never been necessary to implement this process.

The Registered Provider holds valid public liability insurance.

A Laser Protection Adviser (LPA) has been appointed by the Registered Provider and is consulted annually regarding any changes to the laser equipment or premises. No changes have occurred since registration.

Treatment protocols for this service have been developed and approved by an Expert Registered Health Professional.

Environment Safety

The treatment room is maintained to a high standard of cleanliness, with appropriate cleaning products used throughout.

The room can be locked from the inside to prevent unauthorised access, and the required laser warning signs are displayed on the door.

There are no reflective surfaces within the treatment area, and all windows are appropriately covered.

The Registered Provider uses protective disposable couch coverings, which are replaced after each client use.

Gloves are readily available and used when appropriate.

A foot-operated waste bin, fitted with suitable waste bags, is provided within the treatment room.

Evidence was seen that the fire extinguishers have been serviced and are maintained in accordance with current requirements.

Equipment Safety

The Registered Provider has completed the Core of Knowledge training and will undertake refresher training when required. Device-specific training has also been completed. The Registered Provider remains up to date with current best practice through reviewing professional literature, attending conferences, and participating in relevant training courses.

The laser key is stored in a locked box, and the laser equipment is password-protected to prevent unauthorised use.

Suitable laser safety eyewear is available and has been approved by the Laser Protection Adviser (LPA).

As the laser equipment is used only a few times each month, the manufacturer has confirmed in writing that routine servicing is not required until the device reaches a specified shot count, in accordance with the manufacturer's maintenance schedule.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of the Care Commission during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, Standards and best practice.



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