



Jersey Care
Commission

Summary Report

Secure Children's Home

**Union Street
St Helier
JE2 3DN**

**Inspection Dates:
4, 5 and 15 June 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The inspection found that the Secure Children's Home is continuing to improve in providing a service that is safe, caring, child-centred and focused on achieving positive outcomes for young people.

Progress has been made since the previous inspection. Staff recruitment processes are robust, with thorough checks completed before employment begins, helping to ensure young people are cared for by suitable and appropriately vetted care staff.

Staff training has improved considerably, particularly in safeguarding, health and safety, children's rights and positive behaviour support. Medication management and fire safety arrangements were also found to be well managed, with clear procedures and regular oversight.

Young people are supported to have their voices heard through advocacy services, regular key worker sessions and access to independent visitors. Complaints are taken seriously and used as opportunities to improve practice. During the inspection, concerns raised by young people were managed appropriately and in line with policy.

Regulation Officers observed positive and respectful relationships between staff and young people. Care planning has developed significantly and is now more focused on young people's strengths, aspirations and achievements, while continuing to address risk and safety. Access to mental health support, healthcare professionals and education services helps ensure that young people receive the support they need. Educational opportunities are enhanced through partnerships with external organisations, providing activities that promote confidence, engagement and personal development.

Leadership and governance have strengthened since the last inspection. Managers demonstrated effective oversight, regular review of incidents and a commitment to

learning and continuous improvement. Staff generally reported feeling supported and able to raise concerns openly.

Some challenges remain. Refurbishment work is still ongoing, with communal area windows awaiting replacement, although work has now begun and completion is expected shortly. The service also continues to experience staffing pressures and reliance on agency staff during a period of organisational change.

Overall, the inspection found a service that is continuing to make positive progress and there was evidence that the service is committed to providing safe, supportive and high-quality care for young people.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

Area for Improvement 5 Ref: Standard 11.4 Regulation 17 To be completed: 01/01/2027	The Registered Provider must adopt and embed a trauma-informed practice model overseen by an appropriately trained professional.
	Response by the Registered Provider: Planning to deliver system wide trauma informed training is underway with the residential service identified as a priority. In addition, CAMHS continue to provide wrap around support via consultation and reflective supervision through a trauma informed lens.

The full report can be accessed from [here](#).