



**Jersey Care
Commission**

INSPECTION REPORT

**Pretty Ink
Laser Procedures**

**Unit 3 Bagatelle Road
Five Oaks
St Saviour
JE2 7TP**

**Inspection Date
2 July 2026**

**Date Published
3 August 2026**

THE JERSEY CARE COMMISSION

Under the Regulation of Care (Jersey) Law 2014 ('the Law'), all services carrying out any regulated activity must be registered with the Jersey Care Commission ('the Commission').

This inspection was carried out in accordance with Regulation 80 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018 to monitor compliance with the Law and Regulations, to review and evaluate the effectiveness of the regulated activity and to encourage improvement.

ABOUT THE SERVICE

This is a report of the inspection of Pretty Ink, which has a registered provider/manager who is also referred to as the Laser Protection Supervisor in accordance with the Jersey Care Commission Standards regarding the use of Class 3B and Class 4 Lasers.

Regulated Activity	Laser Procedures
Conditions of Registration	Age range of persons in receipt of treatment: Age 18 and above Categories of treatments: Tattoo removal, skin rejuvenation
Date of inspection	2 July 2026
Time of Inspection	1pm – 1.35pm
Date of Previous Inspection	25 September 2025

ABOUT THE INSPECTION

Inspection Details

This inspection was announced and notice of the inspection visit was given to the Registered Provider on 18 May 2026. This was to ensure that they would be available during the visit.

INSPECTION PROCESS

How the inspection was undertaken

The Standards of Practice for the use of lasers was referenced throughout the inspection.¹

Prior to our inspection visit, all the information held by the Commission about this service was reviewed, including the previous inspection reports.

As part of the inspection process, records including local rules, risk assessment, treatment protocols, servicing records, client documentation and aftercare leaflet were viewed.

At the conclusion of the inspection visit, the Regulation Officer provided feedback to the Registered Provider and followed up by email, 2 July 2026.

¹ The Laser Standards can be accessed on the Commission's website at <https://carecommission.ie>

Client Information

Client safety procedures were found to be well maintained. Clients complete a health questionnaire detailing medical conditions and medications, enabling the practitioner to identify and discuss any contraindications before treatment.

Evidence of patch testing was reviewed during the inspection, demonstrating compliance with safe treatment practices.

Written consent is obtained during the initial consultation, with verbal consent confirmed prior to each subsequent treatment.

Clients are provided with an aftercare leaflet containing practitioner contact details should any concerns arise following treatment.

Treatment records are securely stored in a locked cabinet within the treatment room, supporting the protection of client information and ensuring confidentiality.

Overall, the inspection confirmed that appropriate consultation, consent, aftercare, and record-keeping procedures are in place to support safe and effective laser treatments.

Policies and Procedures

The Registered Provider is registered with the Jersey Office of the Information Commissioner and demonstrated an understanding of data protection requirements. Client records are securely stored in a locked cabinet within a locked treatment room to maintain confidentiality.

No complaints have been received since the previous inspection. However, it is recommended that a complaints procedure is devised to ensure there is a clear process should any future concerns arise.

Evidence of valid public liability insurance was reviewed during the inspection, and the certificate is displayed within the premises.

The Registered Provider maintains an agreement with a Laser Protection Advisor (LPA), who has produced the Local Rules and risk assessment. The Regulation Officer requested written confirmation that these documents remain current and valid. This was received.

An Expert Registered Health Professional (ERHP) developed the treatment protocol and is available to provide access to specialist medical advice when required.

Environment Safety

The treatment environment was found to be safe, clean, and well maintained. The treatment room was cleaned to a high standard, with the treatment couch in good condition and showing no signs of damage.

Appropriate access controls were in place, with the door capable of being locked from the inside and fitted with the required laser warning signage.

The room was suitably prepared for laser treatments, with covered windows and no reflective surfaces present that could compromise safety.

Cleaning products were available, and disposable gloves were accessible when required. Appropriate infection prevention measures were observed, including access to a handwashing basin and a foot-operated waste bin for the safe disposal of waste.

Fire safety arrangements were also satisfactory, with the fire extinguisher subject to annual servicing.

Overall, the inspection confirmed that the treatment environment met the required standards for cleanliness, hygiene, and laser safety, with no concerns identified.

Equipment Safety

The laser equipment used on the premises is a Luminette – Q Class 4 Laser and the manufacturer is Lynton Lasers Ltd.

The inspection found that appropriate measures are in place to ensure the safe operation and maintenance of laser equipment. The Registered Provider submitted evidence of completing both Core of Knowledge and device-specific training and demonstrated a commitment to ongoing professional development through regular engagement with the laser manufacturer to maintain up-to-date knowledge and best practice.

Security arrangements for the laser equipment were satisfactory, with the laser key stored in a locked drawer and access restricted to the Registered Provider.

Appropriate laser safety eyewear, approved by the Laser Protection Advisor (LPA), was available and was reviewed during the inspection.

Records confirmed that the laser equipment had been serviced in accordance with requirements, with further servicing scheduled later in the year. Evidence of portable appliance testing was also available, providing assurance that electrical safety checks are undertaken.

Overall, equipment safety and staff competency arrangements were found to be robust, and no areas for improvement were identified. However, in line with best practice, the Registered Provider should maintain annual contact with the LPA to verify that supporting safety documentation remains current and have a complaints process to strengthen governance arrangements.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of the Care Commission during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, Standards and best practice.



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