



**Jersey Care
Commission**

Summary Report

Lakeside Care Home

Care Home Service

**La Rue de la Commune
St Peter
JE3 7BN**

**Inspection Dates
14, 15 and 16 July 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The Regulation Officer reviewed a range of information, including care records, governance information and feedback from people connected with the service, and spoke with the Registered Manager and staff team.

Lakeside Care Home provides nursing and personal care for up to 66 adults, many of whom have physical health needs, frailty, cognitive impairment, diabetes, mobility difficulties and increasing dependency. The inspection found that the home was effectively meeting the needs of care receivers through robust leadership, effective governance arrangements and a person-centred approach to care. Evidence reviewed demonstrated that systems were not only established but embedded in everyday practice.

The home benefits from multiple layers of governance and oversight at local, regional and corporate level. Daily meetings, handovers and governance reviews provided evidence of effective oversight of the service. These processes supported the ongoing monitoring of risks, staffing and care receivers' wellbeing.

Feedback obtained during the inspection was consistently positive. Care receivers, relatives, staff and professionals described a caring, responsive and well-managed home. Observations throughout the inspection supported this feedback. Care receivers appeared relaxed, comfortable and engaged within the home environment, and interactions between staff and care receivers were observed to be warm, respectful and person centred.

The inspection also identified a number of examples of good practice, particularly in relation to governance, safeguarding culture, staffing development, activities provision and multidisciplinary working.

Whilst the inspection was positive overall, discussions took place regarding continued monitoring of staffing arrangements in light of the home's high dependency levels and physical environment, together with opportunities to further strengthen governance analysis and reflective learning processes.

Overall, Lakeside Care Home was found to be a well-managed service that supports individuals with significant healthcare needs whilst maintaining a focus on dignity, choice, safety and quality of life.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).