



Jersey Care
Commission

Summary Report

FREEDA

Care Home Service

**PO Box 708
St Helier
JE4 0PW**

31 July & 3 August 2026

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings from this inspection show that the home is delivering its stated aims and objectives and delivering support consistent with the Statement of Purpose. The safety and wellbeing of women and their children are given a high priority as evidenced through observations, discussions with staff and a review of records. Appropriate arrangements are in place to identify, assess, and manage risk which ensures women are supported in a safe and responsive manner.

Women receive support based on their individual circumstances and needs. Strong multi agency working was evident which also confirmed that the home recognises its limitations and works within the conditions of registration, scope of service and the Statement of Purpose.

Recruitment practices were found to be robust and in line with the Standards, which also extend to staff working within the non-regulated aspect of FREEDA. Staff are suitably trained and supported in their roles and have completed accredited specialist training across a range of domestic abuse related areas. Staff spoken with during the inspection described the learning and development opportunities available to them and provided examples of training they had completed. Induction records were found to be comprehensive and helped provide staff with the knowledge and skills required for their roles.

The home was found to be well maintained, welcoming and domestic in nature. The environment provided a respectful and uplifting space for women and there were areas provided dedicated to the needs of children.

Governance arrangements are effective, with Provider oversight helping to ensure the home operates in a way that meets legal requirements.

The Registered Manager provides consistent leadership and direction and maintains oversight of the day-to-day operation of the home. There are no areas for improvement resulting from this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).