



**Jersey Care
Commission**

INSPECTION REPORT

**Elizabeth Butler Aesthetics
Laser Procedures**

**La Retraite
La Rue Des Fosses
St Peter
JE3 7AH**

**Inspection Date
7 July 2026**

**Date published
6 July 2026**

THE JERSEY CARE COMMISSION

Under the Regulation of Care (Jersey) Law 2014 ('the Law'), all services carrying out any regulated activity must be registered with the Jersey Care Commission ('the Commission').

This inspection was carried out in accordance with Regulation 80 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018 to monitor compliance with the Law and Regulations, to review and evaluate the effectiveness of the regulated activity and to encourage improvement.

ABOUT THE SERVICE

This is a report of the inspection of Elizabeth Butler Aesthetics which has a Registered Provider/Manager also referred to as the Laser Protection Supervisor in accordance with the Jersey Care Commission Standards regarding Class 3B and Class 4 Lasers.

Regulated Activity	Laser Procedures
Conditions of Registration	Age range of persons in receipt of treatment: Age 18 and above (<u>16 – 18 with written parent/guardian consent</u>) Categories of treatments: Hair removal, skin rejuvenation
Date of inspection	7 July 2026
Time of Inspection	2pm – 2:40pm
Date of Previous Inspection	23 July 2025

ABOUT THE INSPECTION

Inspection Details

This inspection was announced and notice of the inspection visit was given to the Registered Provider on 18 May 2026. This was to ensure that the Registered Provider would be available during the visit.

INSPECTION PROCESS

How the inspection was undertaken

The Standards of Practice for the use of lasers was referenced throughout the inspection.¹

Prior to our inspection visit, all the information held by the Commission about this service was reviewed, including the previous inspection reports.

As part of the inspection process, records including local rules, treatment protocols, training certificates, client documentation were viewed.

At the conclusion of the inspection visit, the Regulation Officer provided feedback to the Registered Provider and followed up by email on 7 July 2026.

¹ The Laser Standards can be accessed on the Commission's website at <https://carecommission.ie>

Client Information

The laser service utilises an online client management system. Evidence was viewed demonstrating that completed client questionnaires, patch test records, and documented consent are obtained prior to each treatment.

Treatment records are updated following every appointment and are easily accessible by all laser practitioners using the system.

Written aftercare advice is provided following the initial appointment, with verbal aftercare advice reinforced at subsequent treatments.

In the event of any concerns or adverse reactions, clients are provided with the service's contact details on the aftercare information sheet, and these details are also available on the service's website.

Policies and Procedures

Data protection procedures are in place, and the service maintains membership with the Jersey Office of the Information Commissioner, demonstrating its commitment to ensuring that clients' personal data is handled securely and in accordance with relevant legislation.

The service has a complaints procedure in place. This process was discussed with the Registered Provider during the inspection and appropriate arrangements were evidenced.

Current public liability insurance documentation was seen by the Regulation Officer.

The Registered Provider has a formal agreement with a Laser Protection Advisor (LPA). Evidence was provided of a Laser Protection Advisor visit report completed earlier this year, which was viewed by the Regulation Officer.

An Expert Registered Health Professional (ERHP) has developed the treatment protocols for the range of laser procedures undertaken by the service. The ERHP is available to provide clinical advice and support when required.

Environment Safety

There are two treatment rooms in which laser procedures are undertaken. Both rooms were observed to be clean, well maintained, and compliant with infection prevention and control requirements. Treatment couches were clean, in good condition, and free from damage. Appropriate cleaning wipes are used between clients to maintain hygiene standards.

Access to the treatment rooms is controlled via a fob entry system, and the rooms can be locked from the inside to ensure privacy and safety during treatments.

Laser warning signage was clearly displayed on the doors of both treatment rooms. No reflective surfaces were present within the treatment areas, reducing the risk of unintended laser beam reflection.

Practitioners have access to handwashing facilities within each treatment room and use personal protective equipment, including gloves, where appropriate.

Clinical waste is disposed of appropriately, with hands-free waste bins available to minimise the risk of cross-contamination.

Fire safety equipment was in place, and evidence was provided that the fire extinguishers had been serviced earlier this year.

Equipment Safety

All laser practitioners were able to provide evidence of Core of Knowledge training and device-specific training relevant to the laser systems they operate. In addition, practitioners attend a number of professional conferences and educational events throughout the year to ensure their knowledge and practice remain current and aligned with industry developments.

Laser keys are stored securely in a locked box when not in use, and the premises are secured and locked outside of operating hours.

Appropriate laser safety eyewear is available and used by practitioners and clients during treatments in accordance with safety requirements.

The service operates three laser devices. One device is serviced every two years in accordance with the manufacturer's recommendations and has been scheduled for servicing later this year. Personal Appliance Testing (PAT) will be undertaken at the same time. At the time of the inspection, servicing and PAT testing records demonstrated that all equipment was within the required testing and maintenance periods.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of the Care Commission during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, Standards and best practice.



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