



**Jersey Care  
Commission**

## **Summary Report**

**Camelot**

**Care Home Service**

**3 Waverley Terrace  
St Saviour's Road  
St Saviour  
JE2 7LA**

**Inspection Dates  
22 July and 6 August 2026**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

### **4.1 Progress against areas for improvement identified at the last inspection**

At the last inspection, one area for improvement was identified, and an improvement plan was submitted to the Commission by the Registered Provider, setting out how this area would be addressed.

The improvement plan was discussed during this inspection, and it was positive to note that the improvement had been made. Evidence was provided to demonstrate that staff had completed an annual medication competency assessment, with arrangements in place to ensure that competency assessments continue to be undertaken.

### **4.2 Observations and overall findings from this inspection**

All members of the support worker team administer medication. Staff who do not already hold a Regulated Quality Framework (RQF) Level 3 Medication Management qualification are supported to complete this, and six-monthly competency assessments are undertaken to provide ongoing assurance that medication is administered safely and in line with best practice.

Medication practices were generally in line with standards, with appropriate monitoring arrangements in place for residents who require specialist oversight. Medication management was further supported through the introduction of 'when required' (PRN) protocols and an annual audit completed by an external pharmacist.

Residents sign a written agreement when they move into the home, setting out expectations and responsibilities associated with communal living. The home is updating these agreements to include information about the costs of care and accommodation, promoting transparency and helping residents understand the support they receive.

Some residents choose to take part in everyday tasks within the home, such as gardening and light cleaning. Participation is voluntary and supports independence, responsibility, and a sense of purpose. Residents may receive vouchers in recognition of their contribution and involvement.

Residents were supported to maintain their independence and pursue their own interests, with opportunities for social activities and outings available for those who wished to participate. Staff promoted wellbeing and inclusion while respecting individual choice and preferences.

An initial assessment is completed before a placement is offered. Where appropriate, individuals are gradually introduced to the home through visits, shared meals, and overnight stays, helping them determine whether the home is the right fit. Family members and those important to the individual are involved in the process in line with the person's wishes.

Monthly team meetings are held to discuss residents' needs and share updates on operational matters, policies, and service developments, helping to ensure consistent and informed practice across the staff team.

Feedback from residents is gathered through daily interactions, monthly residents' meetings, and management reports. Feedback is used to inform improvements where appropriate, and staff are also encouraged to share their views through regular team meetings to support service development and continuous improvement.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).