Summary Report

02 Children's Home

Children's Care Home Service

The Office of the Minister for Children and Families
Government of Jersey
Union Street
St Helier
JE2 3DN

Inspection Date
14 July 2026

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

4.1 Progress against areas for improvement identified at the last inspection

At the last inspection, no areas for improvement were identified.

4.2 Observations and overall findings from this inspection

The inspection found the children's home to be a safe, effective, caring, and well-led service that provides high quality emergency accommodation for children and young people.

Although no new staff had been recruited since the last inspection, the Registered Manager maintains oversight of recruitment processes and is actively involved in candidate selection to ensure suitable staff are appointed. Ongoing Disclosure and Barring Service (DBS) monitoring and home specific inductions further support staff suitability and preparedness.

Robust health and safety arrangements are in place, with comprehensive checks completed through an online monitoring system. Risk assessments were detailed and provided clear guidance to staff on identifying and managing risks.

Staffing arrangements are carefully considered to ensure the right mix of skills and experience is available to meet the individual needs of children admitted to the home.

Medication management processes were also found to be appropriate, supported by appropriate training and annual updates for staff.

The home's Statement of Purpose accurately reflects practice, and children's guides provide accessible information about the service, rights, safeguarding, complaints procedures, and available support.

Staff receive regular training, including trauma-informed practice, enabling them to support children who may be distressed by emergency placements. Most staff hold relevant Level 3 qualifications, demonstrating a skilled workforce committed to positive outcomes.

The home was observed to be clean, welcoming, and well maintained, offering a comfortable and homely environment. Children benefit from access to age-appropriate resources, community activities, education, healthcare support, and personalised care planning. Effective admission and transition planning ensure children experience smooth moves with minimal disruption. The use of communication aids and collaborative working with professionals further supports individual needs.

Leadership and governance arrangements were strong. Staff receive regular supervision, and the introduction of an online procedure manual provides clear guidance across key areas of practice. Independent visitor reports were consistent with inspection findings.

The Registered Manager demonstrated commitment and leadership, fostering a cohesive, child centred culture focused on continuous improvement and high-quality care.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from here.