Jersey Care Commission

# Summary Report

## 05 Children's Home

## Children's Home Service

## Government of Jersey
## Union Street
## Jersey
## JE2 3DN

## Inspection Dates:
## 31 July and 5 August 2026

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

This inspection found that the home was providing a safe, effective, caring and well-led service for children and young people.

Safe recruitment practices could not be directly assessed as no new staff had been recruited since the last inspection. However, the Registered Manager demonstrated a clear understanding of recruitment requirements and maintained oversight of staff suitability checks. New staff complete a structured induction and shadowing programme before working independently. Staffing levels were always sufficient, including waking night cover, and management oversight of working hours was effective.

Reviews of notifications, safeguarding incidents, physical restraints, health and safety arrangements, and staff training provided assurance that appropriate systems were in place to protect children, young people and staff. Staff demonstrated increasing use of reflective and trauma-informed practice. Medication management generally supported safe practice, although annual medication competency assessments required further attention and an action plan was in place to address this.

The Statement of Purpose and Children's Guide were comprehensive and aligned with the Children's Homes Standards. Impact assessments, care plans, risk assessments and positive behaviour support plans were person-centred, regularly reviewed and supported safe care. Children and young people were making progress and were supported to access social, recreational, educational and health opportunities that promoted their wellbeing and development. The home worked effectively with external professionals and had recently strengthened access to trauma-informed practice development and specialist support. Transition planning children and young people was individualised and promoted continuity of care.

The home demonstrated a caring culture.  Staff provided nurturing, consistent support, with children and young people appearing relaxed and comfortable within the home.  Strong emphasis was placed on relationship-based care, routines, participation and ensuring children and young people could express their views through key work sessions, advocacy and feedback opportunities.

Feedback from professionals and care staff was mostly positive and where some negative feedback was received this was provided to the Registered Manager for their consideration.

Leadership and governance arrangements had strengthened.  Quality assurance processes, management oversight and staff supervision had improved, supported by additional management capacity.  Staff described a positive and supportive culture, and leaders demonstrated a commitment to continuous improvement and achieving positive outcomes for children and young people.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection, therefore; an improvement plan is not required.

The full report can be accessed from here.