



**Jersey Care
Commission**

Summary Report

Rosemary Cottage

Care Home Service

**La Rue De La Vallee
St Mary
JE3 3DL**

**Inspection Date
10 June 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

4.1 Progress against areas for improvement identified at the last inspection

At the last inspection, no areas for improvement were identified.

4.2 Observations and overall findings from this inspection

Safe recruitment practices are firmly established within the home. Staff files evidenced appropriate pre-employment checks, including Disclosure and Barring Service (DBS) checks and verified references, and were standardised for ease of review. Staff are supported from the outset with job descriptions and a comprehensive handbook covering training, policies, procedures, and required competencies.

Health and safety processes are robust and up to date. Regular checks, including fire safety and water management, are maintained. An emergency “grab bag” is readily available and contains key documentation such as evacuation plans, resident and staff information, and medication records, which are audited quarterly. Risk assessments across the environment, activities, and transport are regularly reviewed and remain relevant.

Medication is managed safely by trained and competent staff. Secure storage arrangements are in place, and records reviewed including MAR sheets and audit logs, were well maintained.

Staffing levels and skill mix were sufficient, supported by an on-call system, and all staff hold relevant qualifications. Training is a key strength, with full compliance in mandatory areas and additional specialist training provided.

The home is effective and responsive, with clear aims outlined in a comprehensive Statement of Purpose. Residents are supported to develop independence and

maintain relationships. Feedback systems, audits, and incident reporting processes demonstrate a strong culture of learning and continuous improvement.

Care is compassionate and person-centred. Detailed assessments, personalised care plans, and active resident involvement ensure individual needs are met.

Residents engage in a wide range of meaningful activities and contribute to daily living, including meal preparation. Feedback from residents and staff consistently reflects high satisfaction, strong relationships, and a supportive, inclusive environment.

Leadership is strong, with a clear structure and commitment to quality care. The environment is clean, homely, and well maintained, and management actively promotes training, communication, and continuous development.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).