



**Jersey Care  
Commission**

# **Summary Report**

**RC Home Care**

**Home Care Service**

**Rosemary Cottage  
La Rue De La Vallee  
St Mary  
JE3 3DL**

**Inspection Date  
12 June 2026**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

### **4.1 Progress against areas for improvement identified at the last inspection**

At the last inspection, no areas for improvement were identified.

### **4.2 Observations and overall findings from this inspection**

This specialist home care service operates from the same premises as Rosemary Cottage Care Home, and currently has the same Registered Manager, Deputy Manager and staff team.

At the last inspection the service had made the decision to delay accepting referrals until all the necessary documentation was in place, therefore there were no care packages in place. Since then, the service has taken on a small number of packages of care and are operating well within their registered hours.

Safe recruitment practices are consistently followed, with appropriate pre-employment checks in place. Staff are informed of their roles across both services and supported through a structured induction programme, including shadowing, training, and supervision.

Staffing levels were reviewed and found to be appropriate to the current needs of the service.

Staff are appropriately qualified. Training compliance is 100 per cent, with additional training provided to meet individual client needs.

Medication is managed safely through individualised plans, risk assessments, and daily audits.

The service is effective and responsive, delivering care that promotes positive outcomes and quality of life. Clear aims are outlined in the Statement of Purpose,

and there is evidence of open, transparent communication with clients, families, and professionals.

Incidents are appropriately reported and managed, and staff provide knowledgeable, tailored support, including relapse prevention.

Clients are encouraged to live independently and engage in community activities.

Care provided is compassionate, respectful, and person-centred. Detailed care plans and risk assessments are developed collaboratively with clients and reviewed regularly.

Written agreements meet regulatory standards. The management team demonstrates openness, including in relation to financial matters, and maintains proactive quality assurance processes.

The service is well-led, with established governance systems and up-to-date policies aligned with legislation. Staff report a positive culture with supportive leadership, good communication, and opportunities for development.

Overall, the service demonstrates a high standard of practice, delivering specialist, person-centred care that achieves positive outcomes and significantly supports clients' wellbeing, independence, and quality of life.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection, therefore; an improvement plan is not required.

The full report can be accessed from [here](#).