



**Jersey Care  
Commission**

## **Summary Report**

**Les Amis (Home Care) Domiciliary**

**Home Care Service**

**La Grande Route de St Martin  
St Saviour  
JE2 7GS**

**Inspection Dates  
17 and 18 June 2026**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The service provides personal care and support to individuals with learning disabilities, autism, and physical and sensory needs. Care is delivered in people's own homes and within the community. The service operates within its conditions of registration.

The inspection found that the service delivers structured and person-centred care. Support is organised around individual routines, communication needs and levels of independence. The model of care is aligned with 'Right Support, Right Place, Right Time' and is reflected in care planning and staff practice.

Staff work across a range of community settings. Systems are in place to support safe lone working, including structured induction, competency assessment and ongoing supervision.

The care plans are well written and easy to follow. This means people receive the same care from all staff, wherever the care takes place. There is a strong focus on communication, positive behaviour support and promoting independence.

Feedback from care receivers, staff and professionals was positive overall, highlighting that people feel supported and treated with respect.

Overall, the service meets the Standards and supports individuals to live safely and independently in their own homes and communities.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).