

Chief Inspector's Report 22 April 2026

1.0 Key Meetings

- Jersey Care Commission, Chair and members of the executive team attended Institute of Regulation Annual Conference.
- Meeting with the Jersey Care Federation took place as part of a quarterly meeting.
- HCJ executive leadership team – April 2026.

2.0 Communication

The Commissions (sign up to) Newsletter went out on 27 March to over 75 individuals.

[Health and social care professionals must register to practise in Jersey - Bailiwick Express News Jersey](#)

3.0 Regulatory Changes

3.1 Regulation of Care (Jersey) Law 2014.

From 6 April 2026, as a result of changes to the *Regulation of Care (Jersey) Law 2014*, approved by the States Assembly in November 2025, the Commission's remit has been expanded to include the regulation of Ambulance Services, Hospital Services, and Government provided Mental Health Services.

Once these services are registered with the Commission, they will be regulated and inspected against our standards. Inspection reports for these services will be published in line with our usual approach to transparency and accountability.

All information in relation to registration, inspection and frequently asked questions etc. are available on our website. [Frequently Asked Questions | Jersey Care Commission](#)

On the 7 April, application information was submitted to the Ministers Office to register.

3.2 Health and Social Care Professionals Register (Jersey) Law 202-

Following the states assembly debate, changes to law and principles were agreed. It is anticipated that the law will be adopted in 2027. Changes to our registration portal will continue to allow preparations for new professional groups registering with the Commission. In addition, a communication plan will be developed next year.

A meeting is also currently being planned to be held with the General Chiropractic Council, Government of Jersey, the Commission and chiropractors in Jersey to discuss the changes to the law.

3.3 Assisted Dying

Assisted Dying (Jersey) Law 202-

In February 2026, Jersey's States Assembly approved the Assisted Dying (Jersey) Law 202-, making it the first part of the British Isles to legalize assisted dying for terminally ill, ordinary residents aged 18+. The law allows those with a terminal illness (six months prognosis) or incurable physical suffering (12 months prognosis) to end their lives.

Key Details of Jersey Assisted Dying Law:

- Eligibility: Must be a resident of Jersey for at least 12 months, aged 18 or over, and possess decision-making capacity.
- Conditions: Must have a terminal illness or incurable physical condition causing unbearable suffering.
- Process:

Requires approval from two independent medical professionals.

- Implementation: The law requires an 18-month implementation period following the February 2026 approval before the service becomes active.
- Service Delivery: The service will be delivered by Health and Care Jersey free of charge.

The law still requires formal approval (Royal Assent) before final implementation; discussions with HCJ will now take place to ensure that we are aware of each other's project timelines etc.

4.0 Duty of Candour

The Commission has developed draft guidance to help social care organisations understand what the duty of candour is, why it is important, and how it should be applied in day-to-day practice. The Commission has also linked with the Legal Adviser to HCJ who is delivering training sessions on Duty of Candour to HCJ employees. The Legal Adviser talked one of the Commission's Regulation Officers through the training session and will be sharing the full session to the team in April/May. Both the Commission's Legal Adviser and HCJ's Legal Adviser have reviewed and approved the Commission's guidance.

This guidance explains what organisations are legally required to do when an incident occurs, how they should communicate with those affected, and fulfil regulatory obligations. The guidance is anticipated to be published in May 2026.

5.0 Training Event

The Commission has organised and led several online events for regulated managers and services with an average of 70 people attending each event.

12 March – Update on the revised standards

18 March – Fitness criteria and safe recruitment practices

2 April - Changes to the regulation of care law, what existing services need to know.

6.0 Public Accounts Committee Review of Arms-Length Bodies (ALBs) Grants & Subsidies

[P-A-C-1-2026-Arm's-Length-Bodies,-Grants-and-Subsidies-Review-FINAL.pdf](#)

This scrutiny review signals a preference for more structured assurance, clearer reporting, and closer cross-government coordination across all ALBs including independent regulators. For the Care Commission, this means we remain independent but will need to continue to meet expectations of consistency, transparency, clearer KPIs, risk management and value-for-money.

7.0 Whistleblowing

We have recently identified several areas for improvement relating to the GOJ Whistleblowing Policy following inspections of GOJ services. These findings have recently been shared with the Corporate Services Panel and GOJ policy lead. GOJ Policy published 6 March.

8.0 Complaints Policy

A public consultation and communication are planned on the 23 April to highlight our role on complaints and draft revised complaints policy following amendments to the regulation of care (Jersey) Law 2014. Prior to publication of the revised policy, the Chief Inspector and a Board Member have reviewed the policy. Please see Appendix 5.1.