



**Jersey Care
Commission**

Summary Report

Stuart Court

Care Home Service

**La Rue de Haut
St Lawrence
JE3 1JQ**

**Inspection Dates
6, 8 and 11 May 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The inspection found that Stuart Court provides a safe environment where residents are protected from abuse and avoidable harm. Recruitment processes are in place and include appropriate checks to ensure staff are suitable to work with residents. Health and safety systems are well established, with regular audits and checks in place. Medication is managed safely, and staff demonstrated a clear understanding of safeguarding and incident reporting processes. The environment is clean, well maintained and supports residents' independence, including the use of signs to help residents find their way round the home.

Care planning is person centred and regularly reviewed, with residents involved where possible. Staff use a range of communication methods to support understanding and engagement. The service works with external professionals to meet residents' health needs and demonstrates a proactive approach to end of life care. Activities and daily routines are flexible and tailored to individual preferences, supporting independence and wellbeing. Residents are also actively involved in decisions about food and menu planning.

Staff were observed to interact with residents in a respectful and compassionate way. Residents appeared relaxed and comfortable, and relationships between staff and residents were positive and well established. Feedback from residents and professionals reflected confidence in the care provided. Care plans reflect individual needs, and staff respond appropriately to changes in health and wellbeing.

Leadership arrangements provide effective oversight of care delivery and support a positive team culture. Staff reported feeling supported and able to raise concerns. Systems are in place to monitor quality, including regular provider reports and clear policies and procedures.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).