



**Jersey Care
Commission**

Summary Report

Hollies

Day Care Service

La Rue Hilgrove

Gorey Village

Grouville

JE3 9EZ

Inspection Dates

13,15 & 28 May 2026

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The service continues to develop an integrated approach with Sandybrook Day Centre, where staff work flexibly across both locations to maintain safe staffing levels and appropriate skill mix.

Good progress had been made since the previous inspection, with both previously identified areas for improvement addressed. This included strengthened policy management and the completion of medication competency checks.

Overall, Hollies Day Centre was found to be safe. Recruitment processes were robust, staff received comprehensive induction and training, and safeguarding procedures were well understood.

The environment was clean, well maintained, and supported individuals' wellbeing, including safe access to outdoor space. Catering staff supply a nutritious two course lunch each day for a small cost or individuals can bring their own packed lunch.

The service was also effective and responsive, providing person-centred care that promotes independence, reduces social isolation, and supports carers. Individuals and professionals gave positive feedback, particularly about staff, activities, and communication. Activities are planned collaboratively with attendees, with risks assessed and reviewed after each event.

Care was observed to be compassionate and respectful. Each individual has a key worker and personalised care plan, which is reviewed regularly. Staff demonstrated strong relationships with attendees and supported their dignity, choices, and nutritional needs.

Leadership and governance were strong, with clear structures, updated policies, regular supervision, and effective team communication. The management team was described as professional and approachable.

In conclusion, the inspection highlighted a well-led, safe, and high-quality service delivering positive outcomes for individuals, with no areas for improvement at this time.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).