



**Jersey Care
Commission**

Summary Report

La Mabonnerie

Care Home Service

**Les Amis Limited
La Grande Route de St Martin
St Saviour
JE2 7GS**

**Inspection Date
29 April 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The inspection found that La Mabonnerie provides a safe environment where care receivers are protected from abuse and avoidable harm. Recruitment processes are in place to ensure staff are appropriately checked before starting work. Staff receive mandatory training and specialist training relevant to supporting people with learning disabilities and autism. Medication is managed safely, with clear procedures and staff demonstrating confidence in their responsibilities. Health and safety arrangements are well established, and the environment is clean, safe and suitable to meet care receivers' needs.

Staff use communication approaches tailored to each person, helping care receivers understand routines and make choices in their daily lives. Care receivers are involved in developing and reviewing their care plans at a level appropriate to their capacity, and advocacy is considered when needed. Activities support social inclusion, independence and wellbeing, and they are encouraged to take part in meaningful daily routines. Food and mealtimes reflect individual preferences and dietary needs, supporting enjoyment and wellbeing.

Care plans are personalised and show a clear understanding of each person's needs, preferences and routines. Staff deliver care with dignity, respect and respond to emotional and mental health needs. Observations during the inspection showed positive and familiar interactions between staff and care receivers, with communication adapted to individual needs. Care receivers' health and wellbeing needs are regularly monitored, and staff seek professional advice when required.

Leadership and governance arrangements provide oversight of care delivery and support continuous improvement. Staff received regular supervision and reported feeling supported and valued. Feedback from care receivers, representatives and staff is encouraged, and clear processes are in place for raising concerns and making improvements. Staffing arrangements support continuity and stability for care receivers.

Care receivers are supported to live in a stable, respectful and person-centred environment that promotes wellbeing, independence and quality of life.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).