



**Jersey Care  
Commission**

## **Summary Report**

**Les Amis – Garden Flat**

**Care Home Service**

**La Grande Route de St Martin  
St Saviour  
JE2 7GS**

**20 and 23 April 2026**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The inspection found that the Garden Flat provides a safe environment where people are protected from abuse and harm. Robust recruitment processes are in place, with appropriate checks completed before staff start work. Staff receive training relevant to the needs of people living at the service, and medication is managed safely with clear procedures and regular competency checks. The environment is clean, well maintained and supports people's independence, helping care receivers feel secure in their home.

Communication needs are met through a range of tailored approaches, including visual aids, easy-read information and structured routines. Care receivers are actively involved in developing and reviewing their care plans, which supports person-centred care and responsiveness to changing needs. People are encouraged to make choices about their daily lives, including activities and meals. A wide programme of activities supports social inclusion, physical health and emotional wellbeing.

Care plans are personalised and show an understanding of each care receiver's needs, routines and preferences. Staff deliver care with dignity, respect and compassion, and respond sensitively to emotional and mental health needs. Health and wellbeing are monitored regularly using evidence-based approaches, and staff work closely with other professionals when additional support is required. Records demonstrate consistent care and strong oversight.

Leadership and governance arrangements are effective, with systems in place to monitor quality and manage risk. Feedback from care receivers, families and staff is encouraged and used to support improvement. Staffing arrangements promote continuity and stability, and staff are supported through regular supervision and clear policies.

Overall, the inspection found that the Garden Flat delivers safe, effective, caring and well-led services, supporting positive outcomes and a good quality of life for people living at the home.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).