

## Chief Inspector's Report 28 January 2026

### 1.1 Statutory Inspections

A full and final breakdown will be included in the Commission's 2025 Annual Report. However, the initial headline figures for the final year are as follows:

In 2025, the Commission carried out a total of statutory inspections: 112 out of 112 (+ one service closed but had inspection completed before)

- Additional inspections: 4
- Monitoring visits: 4
- Review of non-registered services: 2

**Total inspections completed: 122**

(Compared to 2024) 114 statutory inspections as part of the annual programme.

9 additional follow-up inspections beyond the statutory schedule.

2 reviews conducted at the invitation of services not yet regulated.

**Total inspections completed: 125**

## 1.2 Professional HealthCare Register

Health Professionals		
Ambulance Paramedic		
Art Therapist		
Biomedical Scientist		
Chiropodist		
Chiropractor		
Clinical Psychologist		
Clinical Scientist		
Dietitian		
Midwife		
Nurse		
Nurse Independent Prescriber		
Occupational Therapist		
Operating Department Practitioner		
Orthoptist		
Osteopath		
Paramedic Independent Prescriber		
Pharmacist Independent Prescriber		
Physiotherapist		
Physiotherapist Independent Prescriber		
Podiatrist		
Podiatrist Independent Prescriber		
Psychotherapist		
Radiographer		
Social Worker		
Specialist Community Public Health Nurse		
Speech and Language Therapist		
	Year 2024	Year 2025
<b>Total</b>	Over 2650	Over 2500

## 2.0 Standards and Guidance

### 2.1 Review of Existing Social Care Standards

The Jersey Care Commission published three social care standards in 2019 (Care Home, Day Care and Home Care standards) during 2025 they were reviewed and a public consultation took place. Feedback and engagement indicate they remain effective, but evolving best practice, legal changes, and service expansion prompted a review.

**Consultation:** Public and provider consultation in 2025 confirmed standards are widely used and helpful. Suggestions were considered and incorporated where appropriate.

**Key Changes (explainer attached as appendix) Titles Updated:** [DOC standards-explainer 20260201 v1.pdf](#)

- Care and support services with accommodation (formerly Care Home)
- Day care services for adults (formerly Day Care)
- Home care and support in the community (formerly Home Care)

**Content Updates:**

- Revised wording for clarity and emphasis on choice and community involvement
- Strengthened statements on what standards mean for service users
- Logical reordering (e.g., leadership and management grouped together)
- Clearer requirements on staffing, premises, recruitment
- Incorporated new regulations (e.g., duty of candour, visiting rules)

All regulated services will be inspected against one set of standards, with flexibility for services where not all standards apply.

Key Dates: Mon 15 Dec - Social post 1, email & website announcing the opening of the final feedback window dates. Wed 7 Jan - Social media post 2 confirming the feedback window has closed and outlining next steps

Anticipated Publication Date Wed 21 - Social media post 3, email and website news article announcing the publication of the updated standards and summary document.

**2.2 Guidance for safe and practical use of electronic medication admission record (eMAR) systems in care services** (Publication planned for 21 Jan 2026)

**Purpose:** This document provides practical guidance for care services that are introducing or using eMAR systems. It brings together regulatory expectations, professional advice, and sector best practice. Services can use this guidance as a foundation for developing policies, staff training, and audit plans.

**2.3 Transcribing Guidance for Care Services** (Publication planned for 21 January 2026) Includes paper medication administration records (MAR) charts and electronic medication administration record (eMAR) systems

**Purpose:** This guidance sets out the Jersey Care Commission's expectations for transcribing medication details onto paper MAR charts or into eMAR systems. It should be used alongside the Commission's wider Standards and, where relevant, guidance on eMAR systems, both available on the Commission's website.

### 3.0 Communications

**3.1** Following attendance of the Chair and Chief Inspector at the Health Care Jersey Board meeting, the meeting has been published:

[https://www.youtube.com/watch?v=0tNRbslOBSQ&list=PL4aZ9DqBy0lcws8tmHTr5cwsU4Xpi1\\_Sm&index=21](https://www.youtube.com/watch?v=0tNRbslOBSQ&list=PL4aZ9DqBy0lcws8tmHTr5cwsU4Xpi1_Sm&index=21)

**3.2** The Care in Action page is now live on the website, and a new tab has been added to the navigation bar on the homepage.

<https://carecommission.je/care-in-action/>

The page brings together all the Commission's external content in one place, including the Care Conversation videos, our podcast and the soon to be added 'Faces of Care Regulation' inspector profiles. The aim of the page is to provide an accessible hub that shines a light on the excellent care being delivered across the Island, while also highlighting the important contribution that regulation makes through collaboration, professional expertise and independent oversight.

For providers, the page offers a simple way to hear from peers, see good practice in action, and stay engaged with the wider conversations taking place across the sector. For care users and Islanders, it helps increase understanding of the services available, the care being delivered across Jersey and the role of the Commission.

#### **4.0 Digital Improvement/Efficiency of Inspection Reports**

An initial discovery phase began in the week commencing 15 December, including three structured sessions with Regulation Officers. The objective is to design and build a proof of concept to assess whether digital tools within Blue Llama's (Commissions website provider) Microsoft environment using Copilot Studio, Azure OpenAI, Power Automate, SharePoint, and Teams can make inspection report writing more efficient.

#### **5.0 Assisted Dying Policy Update [Draft Assisted Dying \(Jersey\) Law 202-](#)**

In May 2024, the States Assembly approved detailed proposals for assisted dying in Jersey and requested the Minister for Health and Social Services to bring forward primary legislation that permits assisted dying in Jersey for those with a terminal illness.

Following the Assembly's decision, work was undertaken to develop a draft assisted dying law which was lodged by the Council of Ministers on 2 September 2025. The draft law is due to be debated by the States Assembly on 22 January 2026,

The Assisted Dying Review Panel has been conducting its review of the Draft Assisted Dying Legislation since September 2025. As part of this process, the Panel appointed three expert advisers, who have prepared a report intended to inform the Panel's final recommendations, the Jersey Care Commission are referred to. [States Assembly | Interim Report – Review of the Draft Assisted Dying Legislation](#)

#### **6.0 Planning for Hospital, Ambulance and Mental Health**

Preparations are ongoing for the forthcoming amendments to the Regulation of Care (Jersey) Law. Key activities include:

- **Mock Inspection:** A full end-to-end inspection was stress-tested in November 2025 to ensure readiness.

- **Dedicated Resource:** A Regulation Officer will allocate their sole time over the next year to embed each amendment into the Commission's core documents and processes.
- **Complaints Policy:** This policy has been reviewed and will be available to the Board at the next meeting.
- **Partnership Agreement:** An updated contract with the Care Quality Commission (CQC) has been agreed and signed, continuing the collaborative partnership.
- **Stakeholder Engagement:** On 13 January, the 'hospital patient panel' visited the Commission offices to receive an update on the amendments. The session provided valuable insights into their priorities and will inform the development of a 'Frequently Asked Questions' resource.
- **Communications:** The inspection timeline, inspection handbook explainer and frequently asked questions document are in progress.
- **Legislative Progress:** The Commission is awaiting the return of the law amendments from the Privy Council.
- **Project Status:** Regular project meetings continue, and the project currently holds a **green status**.