



**Jersey Care
Commission**

Summary Report

Rosevale

Care Home

**Les Amis Limited
La Grande Route de St Martin
St Saviour
JE2 7GS**

**Inspection Date
24 March 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Rosevale provides a safe and supportive environment, with systems in place to protect care receivers from harm. Recruitment follows the Commission's Standards. Staff receive the checks they need before starting work, and health and safety arrangements are well managed. The home is clean, well maintained, and improvements completed since the last inspection have created a more pleasant and homely setting. Staff understand how to report incidents, and learning is shared to support safe practice. Medication is managed safely, with trained staff and secure storage systems in place.

Care at Rosevale is effective and responsive. Staff use different communication tools, including picture-based tools and easy read information, to support each person's needs. Care receivers are involved in their care planning and reviews, and advocacy is available when needed. Activities are varied and meaningful, with a monthly programme that includes social events, exercise, community outings and occasional trips off Island. This helps care receivers to stay active, connected and engaged.

The service is caring. Staff know each care receiver well and provide respectful and personalised support. Care plans are detailed and reflect each person's routines, preferences and goals. Health needs are monitored closely, and staff seek professional advice when required. Care receivers are supported to make choices about their daily lives, including meals and routines. Emotional support is offered, and dignity is prioritised during all aspects of care.

The Registered Manager provides consistent oversight across both homes they are responsible for. Governance systems align with the Commission's Standards and ensure good monitoring of incidents, staffing and quality. Staff feel supported, and the culture is open and focused on improvement. Feedback is encouraged, and information is accessible to care receivers. Overall, Rosevale continues to provide safe, person-centred and well-managed care.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).