



**Jersey Care
Commission**

Summary Report

17/18 Le Grand Clos

Care Home

**Les Amis Limited
La Grande Route de St Martin
St Saviour
JE2 7GS**

**Inspection Date
9 March 2026**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The home demonstrates a consistently high standard of care, with evidence of good practice, reflective learning, and a culture centred on the needs and wishes of the people who live there. Robust recruitment procedures, comprehensive incident reporting systems, and strong health and safety processes contribute to a secure living environment. Medication is managed safely, with competent staff and clear oversight. Safeguarding is well embedded, and staff demonstrate confidence in recognising and responding to concerns.

Care is delivered effectively through detailed communication strategies, accessible information, and multidisciplinary collaboration. Care receivers benefit from meaningful involvement in their care planning, supported by clear communication aids and person-centred documentation. Activities are varied, purposeful and tailored, promoting physical, emotional and social wellbeing while encouraging independence and community participation.

Staff demonstrated warmth, respect and an understanding of each care receiver's history, preferences and needs. Care plans are personalised and regularly updated. Staff promote dignity, choice and autonomy in daily routines, ensuring that people feel understood, valued and emotionally supported.

Leadership within the home is visible and responsive. Feedback is actively sought and used to drive home improvements. Policies around equality, diversity and anti-discrimination reinforce a culture of fairness and respect.

Overall, the home presents as well-organised, person-centred and continuously improving, ensuring that people receive safe, compassionate and responsive care in an environment that promotes independence, wellbeing and quality of life.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).