



**Jersey Care
Commission**

Summary Report

La Mabonnerie

Care Home Service

**Les Amis Limited
La Grande Route de St Martin
St Saviour
JE2 7GS**

**Inspection Dates
9 and 16 October 2025**

**Date Published
2 December 2025**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Upon arrival at the home, the environment was calm, organised, and welcoming. Staff were engaged in their duties, and interactions appeared relaxed and respectful. It was evident that the wishes of care receivers were prioritised, with staff and the Registered Manager demonstrating a clear commitment to promoting choice, dignity, and independence.

The Registered Manager appeared to be settling effectively into their role and demonstrated a good understanding of the service. Staff reported that they felt well supported and able to approach the Registered Manager for guidance when needed. The Registered Manager was implementing some changes, taking a gradual approach to ensure staff were supported and engaged throughout the process.

Feedback from care receivers, a relative, and health professionals was positive regarding the care and support provided. This was further evidenced in the care plans and risk assessments. Care receivers have access to a wide range of activities and work opportunities, which support community integration and promote independence. Considerable work had also been undertaken to support safe, independent travel on public transport for one care receiver.

There was clear evidence of safe practices across key aspects of the service. Medication was administered and stored appropriately, in accordance with established protocols. Regular fire safety checks were completed, and records demonstrated adherence to required schedules. Weekly household chores and cleaning were carried out consistently, contributing to a safe and hygienic environment for care receivers.

There was a clear management structure in place both within the home and across the wider organisation. Staff reported that information was effectively communicated from senior management down to the team, and the Registered Manager felt well supported by other managers and the senior management team.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).