

Meeting of the Jersey Care Commission

AGENDA

to be held on **16 September 2025**

09:00 – 14:15

Venue: Jersey Care Commission. 1st Floor, Capital House, 8 Church Street and via Teams

Members of the public are welcome to attend the meeting although at least 48 hours' notice should be provided to enable any appropriate adjustments to be made. Please contact enquiries@carecommission.je or via [01534 445801](tel:01534445801) if you would like to attend. The minutes of each meeting are ratified by the Board at the subsequent Board meeting and are then published on the Commission's website.

Chair: Dr Nigel Acheson (NA)

Commissioners: Lesley Bratch (LB), Dr Kathryn Chamberlain OBE (KC), Jackie Hall (JH), Noreen Kent (NK), Angela Parry (AP), Gordon Pownall (GP).

In attendance: Becky Sherrington (FM), Deputy Chief Inspector
Mark Silver (MS), Head of Business and Performance
Deputy Richard Vibert (RV), Minister for Children and Families (Item 1)
Malgorzata Ptak (MP), Finance Business Partner (Item 6)
Sandra Damiao (SD), Data Insight and Engagement Lead (Item 8)
Tracey Fallon (TF), Regulation Officer (Item 8)
Amanda Hutchinson (AH), Consultant (Item 9)
Tara McNair (TM), Law Advisor (Item 10)

Minute taker: Lisa Phillips (LP), Executive Administrator

Apologies:

		Action	Type of Report	Timing	Owner
PART A – PUBLIC					
1.	Minister for Children and Families to address the Board	Discussion	Verbal	09:00	Deputy Vibert
2.	Welcome, Apologies and Declarations of Interest	Discussion	Verbal	09:30	Chair

3.	3.0 Minutes, Matters Arising from Board Meeting held on 23 July 2025 <ul style="list-style-type: none"> Review and approval of Minutes Review of Actions update	Approval	Paper	09:40	Chair
4.	Chief Inspector's report	Noting	Paper	10:15	Chief Inspector
5.	5.0 Finance Update Cover Paper 5.1 Finance Update Presentation	Noting	Presentation	11:00	Finance Business Partner
6.	6.0 Complaints Policy Update 06.1 Current Policy Complaints About The Commission 06.2 Current Policy Complaints about Provision of Care	Noting	Papers	11:30	Chief Inspector
7.	7.0 Feedback Strategy and Plan Cover Paper 7.1 Feedback Strategy and Plan Presentation	Noting	Presentation	12:00	Regulation Officer and Data Insight and Engagement Lead
	Break			12:30	
8.	8.0 Standards Review Cover Paper 8.1 ASC Standards Review (Standards writer to address the Board -Review of existing standards)	Noting	Presentation	12:45	Amanda Hutchinson
9.	Annual Report Timeline	Noting	Paper	13:15	Head of Business and Performance
10.	10.0 Risk Cover Paper 10.1 Risk Register	Approval	Paper	13:30	Head of Business and Performance
11.	Forward Look	Noting	Presentation	14:00	Chair

12.	AOB	Noting	Verbal	14:15	
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