



**Jersey Care
Commission**

Summary Report

Lavender Villa

Care Home Service

**La Rue a Don
Grouville
JE3 9DX**

**Inspection Dates
17, 18 and 19 June 2025**

**Date Published
19 August 2025**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The service is well-led with positive teamwork and caring and supportive staff who keep care receivers' wishes and needs at the centre of their work.

Feedback from care receivers and professionals was consistently positive.

Governance procedures, including audits, escalation processes, and monthly progress reports, demonstrated that systems were in place to promote safety.

Incidents were reported promptly and effectively.

Staffing levels and staff qualifications are appropriate to the service size and registration.

The home was clean, tidy and welcoming. There was a range of engaging activities for care receivers, and they were being supported to keep connections in the wider community. This was an area of good practice.

The Regulation Officer was satisfied that changes to the environment relating to the renovation and extension works were being managed effectively and responsibly.

Ensuring policies are up to date, based on current best practice and relevant to Jersey legislation and guidance, is an area for improvement.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

Area for Improvement 1 Ref: Standard 1.6 Regulation 5 To be completed: by 19/09/2025	The Registered Provider must ensure policies are up to date, based on current best practice and relevant Jersey legislation and guidance
	Response by registered provider: The Compliance and Safeguarding Lead is currently reviewing all relevant policies.

The full report can be accessed from [here](#).