



**Jersey Care
Commission**

INSPECTION REPORT

26–28 West Park Avenue

Care Home Service

**26–28 West Park Avenue
St Helier
JE2 3PJ**

**Inspection Date
2 May 2025**

**Date Published
24 June 2025**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

This service operates alongside Silkworth Lodge Care Home and is a much-needed continuum of support for clients as they embark on their recovery journey. The home offers a safe yet less structured environment where clients can further develop and consolidate their understanding of the treatment programme. Clients told the Regulation Officer that this setting is instrumental in allowing them to start living a more flexible life, with greater independence and fewer restrictions.

Clients described their personalised recovery plans and their plans for leaving the home based on their own specific needs and unique circumstances. They spoke highly of the staff team who they described having good relationships with and were positive about the continued support through aftercare sessions, and participation in support groups. This reassured them so they would not be left without guidance or connection after completing their treatment programme and demonstrates the quality of support provided by the service.

The physical layout of the home supports a staged process to move on for clients, and the internal and external environment was found to be well maintained. Routine fire safety checks are carried out, and clients contribute to the upkeep of the environment and take responsibility for minor aspects of the maintenance, drawing on relevant skills and experience.

External professionals described the home as very good at providing person-centred support for clients in their continued recovery journey. They commended the service as a whole for reliably achieving its goals and described the positive outcomes consistently experienced by clients.

The Registered Manager is always accessible, and there is good communication internally and with outside agencies who have close links to the home. Clients are supported by staff who are familiar to them, and there is consistency in staffing. This inspection revealed no areas for improvement, and the findings show that the home provides responsive support tailored to client needs.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here.](#)