



**Jersey Care
Commission**

Summary Report

17/18 Le Grand Clos

Care Home

**Les Amis Limited
La Grande Route de St Martin
St Saviour
JE2 7GS**

20 and 24 March 2025

**Date Published
20 May 2025**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

There was evidence of safe practices within the organisation and the home, such as safe recruitment practices and handling finances. Staff members also gave positive feedback concerning induction and training processes. There was evidence of risk assessments regarding care receivers' activities and travel training for care receivers. Staff appeared both confident in their roles and concerning their responsibilities. Care receivers were also clear about what to do if they were concerned.

Feedback from the inspection identified good practice with regard to effective communication. Again, this was evidenced both within the organisation and at a service level. There were also processes to ensure the care receiver's involvement in care planning and goal setting with regular personal supervision sessions.

The staff team was clear about a person-centred approach to care. One staff member described the care receiver as being at the "*epicentre*" of everything. The care plans evidenced this and reflected the positive work and training being done within the organisation regarding positive behaviour support (PBS) plans and advance care planning. Feedback from relatives was positive concerning the care and support provided.

There was evidence of a supportive staff team led by the Registered Manager and Team Leader. Staff described the Registered Manager as approachable and fair. The management team within the home discussed good support from both the senior management team and the other registered managers and team leaders within the organisation. In addition, there was evidence of external quality oversight of the home and internal checks and audits.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).