

THE JERSEY CARE COMMISSION
IMPROVEMENT NOTICE

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| Name of regulated activity: Clifton Care Home Ltd | Name of Registered Persons: Mr Altaf Nanji Clifton Care Home Ltd |
| Address of regulated activity: Clifton Care Home Ltd Bagatelle Lane St Saviour JE2 7TD | |
| Issue Date: 19 March 2025 | |
| This Notice sets out the Regulations that have been contravened. The Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018. | |

Improvement One

Regulation 10 – Health and safety

A registered person must ensure that adequate arrangements are in place to protect the health and safety, including fire safety, of service users, workers and, where relevant, visitors to any place where the regulated activity is provided.

Regulation 18 (1) (a) (b) (c) and (2) (a) (c) and 3 (h) - Premises and equipment

- (1) Where the regulated activity involves the provision of premises or equipment the registered provider must ensure they –
 - (a) are fit for purpose and properly and regularly maintained;
 - (b) are safe and suitable for the regulated activity;
 - (c) achieve the aims and objectives set out in the Statement of Purpose; and
- (2) The premises must –
 - (a) be of sound construction and kept in a good state of repair externally and internally;
 - (e) be decorated and maintained to a standard appropriate for the regulated activity.
- (3) Without limiting the generality of paragraph (1), a registered provider must-
 - (h) provide an adequate and safe means of escape from the premises in cases of emergency.

A monitoring visit undertaken on 26 February 2025, determined that Clifton Care Home failed to comply with the Improvement Notice issued on 6 December 2024. There was evidence of a lack of maintenance and repair to the care receivers' bedrooms. It was further evidenced that general maintenance and repair of the area where care receivers would stay during the refurbishment of the home was inadequate. Upon inspection of the external evacuation route, it was noted that no lighting had been installed, there was insufficient protection against inclement weather, and the width of the stairs was too narrow to facilitate safe evacuation for care receivers.

Actions:

The Registered Provider must ensure that work is undertaken to provide a safe external evacuation route for care receivers, workers and visitors, which meets the requirements of Regulation 10 and Regulation 18(3) and the standards stipulated by the Jersey Fire and Rescue Service ('JFRS'). Such work is to be confirmed as complete by JFRS.

The Registered Provider must also undertake a programme of repair and maintenance to the area of the home, which will remain operational during the planned refurbishment works, to ensure that it meets and maintains the requirements of Regulation 18 and Standard 7 of the Home Care Standards.

Timescale for remedial action to be taken:

The registered person must demonstrate compliance with this Improvement Notice on or before 17 April 2025.

This notice is served in accordance with Regulation 82 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018.

It should be noted that if you fail to comply with an improvement notice within the time period stated, the Commission will consider referring you to the Attorney General with a view to potential prosecution. A person who commits an offence under this Regulation is liable to a fine of £50,000.