



**Jersey Care  
Commission**

## **Summary Report**

**Mourant Lodge**

**Care Home Service**

**Les Amis Limited  
Five Oaks  
St Saviour  
JE2 7GS**

**22 November 2024**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Mourant Lodge is situated in the rural Parish of Trinity within close proximity to the local pub / restaurant, general stores and Parish church. It provides respite care for people who, mainly, live at home with their families and who require personal care and/or support. Those who access the service currently range in age between sixteen and fifty-seven, with the majority of care receivers being below the age of thirty years. The length of respite can vary from an overnight stay to up to two weeks; however, the longer respite options have not recently been requested.

The inspection was carried out by a Regulation Officer who was accompanied by the Pharmacist Inspector for the first two hours of the inspection. The management of medication identified mostly appropriate practice with some changes that were able to be implemented in a timely fashion.

The service has a small staff team with one additional member of staff joining the team since the last inspection. The Registered Manager stated that the service benefits from flexible support workers who were described as an “amazing, dedicated team”.

Included within the available bedrooms at Mourant Lodge is a ground floor, high dependency, bedroom that is specially fitted with the equipment required to provide suitable respite care to people with enhanced mobility needs. The room has an ensuite shower which can be safely accessed.

Over time, some of the care receivers have developed friendships whilst attending the service and small groups request to have respite at the same time which they described as having a “sleep over”. They plan their evening entertainment, meals and daytime activities. However, the Regulation Officer was informed that some of

the group prefer going to the zoo more than others which results in simultaneous activities being planned.

The organisation has a suite of policies that are available via the electronic record system for all their care staff. All staff members have access to the policies and are required to sign to say they have read and understood the policy.

The Regulation Officer viewed several policies and was satisfied that they were up to date and relevant. The Pharmacist Inspector reviewed the organisations medicines policy which was described as covering all areas recommended by National Institute for Health and Care Excellence (NICE) guidelines.

During this inspection there was good engagement from staff and information requested was provided in a timely fashion.

## DEVELOPMENT PLAN

There were no areas for development identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

The full report can be accessed from [here](#).