



**Jersey Care
Commission**

Summary Report

Westley Lodge and Cottage

Care Home Service

**Les Amis Head Office
La Grande Route de St Martin
St Saviour
JE2 7GS**

**Inspection date:
7 November 2024**

**Publication date:
14 January 2025**

SUMMARY OF INSPECTION FINDINGS

4.1 Progress against areas for development identified at the last inspection

At the last inspection, no areas for improvement were identified.

4.2 Observations and overall findings from this inspection

Since the last inspection, there have been no changes within the staff team. However, three of the team had only worked within the care home for a short while and were completing a comprehensive induction during the previous inspection period. Having new care support workers commencing in quick succession put extra responsibility on the Registered Manager and the existing team, whose priority was ensuring the new staff had the appropriate skills and knowledge in the safe provision of care, whilst developing professional relationships with the care receivers. The investment in the new staff was evident during this inspection.

Westley Lodge and Cottage is situated in St Helier within easy walking distance to shops, cafes and parks. The main part of the care home, the Lodge, accommodates three care receivers, each of whom has their own bedroom. The cottage provides a homely environment for one care receiver and is tailored to their needs. The cottage can be accessed by staff through interconnecting doors, allowing for flexibility in the allocation and support for the staff.

At the time of this inspection, the communal areas of the Lodge were undergoing internal maintenance and redecoration. The work was being carried out by one of the Les Amis maintenance team. The Regulation Officer was pleased to note the maintenance worker knew the care receivers and clearly carried out his work being mindful of their needs. The care receivers plan activities with their key worker. During the inspection, three of the care receivers were enjoying activities away from home, either with staff support or independently. The Regulation Officer met with three of the four care receivers, who gave positive feedback about their home and the staff who support them.

Prior to and during the inspection, the Registered Manager and staff team fully engaged with the process, provided all requested documents, gave detailed information regarding the running of the home, and willingly answered questions regarding their roles. The staff rota was analysed and demonstrated appropriate cover for the service.

Policies are accessed via the electronic record system, and the Regulation Officer viewed a number. Those viewed were relevant and up to date. The staff team clearly knew how to access the policies, and there was evidence, held by the Registered Manager, that they had signed to state that they had read and understood the policies.

DEVELOPMENT PLAN

There were no areas for development identified during this inspection and a development plan is not required.

The full report can be accessed from [here](#).