



**Jersey Care
Commission**

Summary Report

Maison St Brelade

Care Home Service

**La Petite Route des Mielles
St Brelade
Jersey
JE3 8FB**

11, 14 and 17 November 2024

**Publication Date:
16 January 2025**

SUMMARY OF INSPECTION FINDINGS

4.1 Progress against areas for development identified at the last inspection

At the last inspection, no areas for development were identified.

4.2 Observations and overall findings from this inspection

During the inspection, it was apparent to the regulation officers that Maison St Brellade follows its mission statement by taking pride in providing person-centred, high-quality care while promoting dignity, respect, and independence for all care receivers within a safe and homely environment. The home is well led by a motivated Registered Manager who has been in the post for four years and is well respected by the care receivers and staff team. The Registered Manager shared that they are constantly striving for continuous improvement in the standard of care delivery for the benefit of both care receivers and staff team. The philosophy of care is one of kindness and professionalism, delivered by a team of staff with a blend of qualifications and experience that meet the needs of the care receivers. A visiting health professional stated care receivers have told them, *"The manager and staff are professional but also caring and personable."*

Staff feedback –

"Xxx is a really good manager, co-ordinates well and has harmony in the home."

A carer shared - *"I love my job, and I wouldn't change to do anything else!"*

A carer feedback, *"They feel looked after by Xxx (Registered Manager) who they find accessible and easy to talk to"* and a visiting health professional's assessment of the home was that in their opinion, *"It is one of the best all round care homes on Jersey."*

Overall, the Registered Manager, staff team, and the home impressed the regulation officers.

DEVELOPMENT PLAN

There were no areas for development identified during this inspection and a development plan is not required.

The full report can be accessed from [here](#).