



**Jersey Care
Commission**

Summary Report

Longfield Villa

Care Home Service

**La Rue du Bocage
St Peter
JE3 7AS**

Date of Inspection:

21 November 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The Statement of Purpose remains current, reflecting a staffing structure that meets the needs of the people who access the home. Safer recruitment processes and regularly updated criminal record checks for existing staff are followed. Staff retention is strong, with minimal turnover since the last inspection in September 2023. A comprehensive induction programme is in place, and this home meets its mandatory training requirements. Staff wellbeing is recognised in this home and is supported by regular supervision and annual appraisals.

Residents are safeguarded through effective risk management, personalised care plans, and a collaborative approach with health professionals. Overall, the dispensing and administration of medicine is safe in this home, and there is a "no blame" culture to address medication errors, ensuring safety and learning. Advanced care planning is in place for some residents, and the management of restrictions of liberty is appropriate. Care delivery is person-centred, with values of trust, respect, and compassion.

The home maintains robust health and safety measures, including fire safety, water testing, and infection control. Housekeeping and kitchen staff are well-trained, and the home holds a five-star food safety and hygiene rating.

Healthy living is promoted through balanced diets, organised activities, and individual choice. Feedback from residents and professionals consistently praises the kindness and competence of care staff. Residents appreciate the home's environment, stating they feel safe, supported, and well-cared for.

The management team prioritises quality assurance activity through various mediums. Regular team and management meetings take place, with good record keeping.

Policies and procedures are reviewed systematically, ensuring compliance with care standards. The home also seeks feedback through surveys and direct discussions, with responses indicating high satisfaction from residents and professionals who have regular contact with this service.

Overall, the home demonstrates strong leadership, consistent care quality, and a focus on continual improvement, ensuring residents' needs are met in a safe and supportive environment.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan has not been issued.

The full report can be accessed from [here](#).