



**Jersey Care
Commission**

Summary Report

**Family Nursing & Home Care District
Nursing Service**

Home Care Service

**Le Bas Centre
St Saviours Road
St Helier
JE2 4RP**

26 November 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

This inspection has found that the district nursing service is a vital resource delivering safe, effective, and person-centred care alongside clinical interventions tailored to individual needs. The whole team works closely with health and social care professionals, families, and others involved in patients' lives to assess, plan, deliver, monitor, and review care for patients, many of whom have complex health and care requirements. The service operates at capacity due to increasing demands, and robust systems are in place to prioritize and address the needs of patients requiring priority care, ensuring their health is maintained.

New staff are recruited safely and in line with the Standards. They are provided with a detailed induction programme and are supervised and supported. They are offered learning and professional development opportunities, and at the time of inspection, one nurse was completing a district nurse qualification. The roles within the district nursing team are diverse, reflecting their varying skills, knowledge, professional qualifications and experience.

Patient feedback has been highly positive, highlighting the team's expertise and dedication. Patients undergo comprehensive assessments that informs care planning, ensuring their goals, aspirations, and perspectives are incorporated into the process. The staff team expressed satisfaction with their roles and spoke highly of the visible leadership within the service and the supportive approach of their colleagues.

There was evidence that governance systems within the service is strong, and the Registered Manager is actively involved in the day-to-day operational activities. Additionally, the service has been instrumental in securing funding this year, enabling patients to access free wound dressings. This inspection has identified no areas requiring improvement

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan is not required.

The full report can be accessed from [here](#).