



**Jersey Care  
Commission**

# **Summary Report**

**Sarum**

**Care Home Service**

**Les Amis Head Office,  
La Grande Route de St Martin  
St Saviour, JE2 7JA**

**18 and 25 September 2024**

**Publication Date**

**6 December 2024**

## SUMMARY OF INSPECTION FINDINGS

### **4.1 Progress against areas for development identified at the last inspection**

There were no previous areas for improvement identified in the 2023 inspection. Areas for improvement will now be identified as areas for development.

### **4.2 Observations and overall findings from this inspection**

Sarum is a five-bedroom detached house nicely situated in a small close in Gorey village. It is close to local shops and bars and on a good bus route to St Helier. One of the bedrooms is used for staff sleepovers, and four good-sized bedrooms are for the care receivers. An ensuite bedroom is located on the ground floor, with a further ensuite bedroom on the first floor. Two other bedrooms on the first floor share the house bathroom. Downstairs, there is a well-equipped kitchen, a lounge, a conservatory, and a staff office. A garden can be accessed from the conservatory and the lounge.

The service provides personal care to four individuals who enjoy living together. The care receivers are supported in maintaining independence, are involved in the running of the home, and work with staff to develop their care plans.

The Regulation Officer had the opportunity to meet with each of the care receivers individually. They described enjoying living at Sarum and feeling safe and supported. The majority of the staff team have worked together for several years, with the newest member joining them sixteen months ago. The staff are experienced and demonstrate care and compassion towards the care receivers. Sarum is part of the Les Amis service and, along with other similar care homes within the organisation, share policies and procedures. These are reviewed by the Commission regularly and are maintained to an appropriate standard. The Regulation Officer was able to access the policies via the electronic human resource record system.

The inspection's findings were positive. The Regulation Officer met with the Registered Manager, Team Leader, and members of the care team. The Registered

Manager was fully engaged with the inspection process, providing information and records on request and in a timely fashion. There were no areas of development.

## DEVELOPMENT PLAN

There were no areas for development identified during this inspection and a development plan is not required.

The full report can be accessed from [here](#).