



**Jersey Care  
Commission**

## **Summary Report**

**HCS 104**

**Care Home Service**

**Government of Jersey – Health and  
Community Services  
3<sup>rd</sup> Floor West Wing Peter Crill House  
Gloucester Street  
St Helier, JE1 3QS**

**Date of inspection:**

**16 October 2024**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Plans are in place for the Care Receiver to move to new premises later this year under the care of a home care service. The home care service currently supplies staff familiar with this care receiver to support community activities, and a plan is in place to increase these hours to ease the transition of moving to a new property with a core staff team from the home care service.

The Deputy Manager oversees and supports the staff team, completes regular supervision, and conducts annual appraisals.

Medication management is done safely by staff with the appropriate training and qualifications.

There is a comprehensive care record for the care receiver, which contains risk assessments, health action plans, hospital passports, care plans, financial matters, restrictions on liberty information and a Disability Distress Assessment Tool.

This care receiver uses various communication methods to ensure their needs are met consistently and efficiently without causing frustration or stress.

Monthly quality reports are completed, focusing on different standards each month to ensure the service operates within the care home standards.

The care staff have completed mandatory training, and dates have been agreed upon for training specific to the care receivers needs later this year. Positively, the Interim Manager will be providing Autism training later this year.

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).