

**THE JERSEY CARE COMMISSION**  
**IMPROVEMENT NOTICE**

<b>Name of regulated activity:</b>  Clifton Care Home	<b>Name of Registered Persons:</b>  Mr Altaf Nanji Clifton Care Home Ltd
<b>Address of regulated activity:</b>  Clifton Care Home Ltd Bagatelle Lane St Saviour JE2 7TD	
<b>Issue Date:</b>  6 December 2024	
<b>This Notice sets out the Regulations that have been contravened.</b>  The Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018.	

## **Improvement One**

### **Regulation 10 – Health and safety**

A registered person must ensure that adequate arrangements are in place to protect the health and safety, including fire safety, of service users, workers and, where relevant, visitors to any place where the regulated activity is provided.

### **Regulation 18 (3) (g) (h) Premises and equipment**

(3) Without limiting the generality of paragraph (1), a registered provider must-

(g) take adequate precautions against the risk of fire, including the provision of suitable fire safety equipment; and

(h) provide an adequate and safe means of escape from the premises in cases of emergency.

There was evidence of several significant concerns regarding the fire safety for resident care receivers. These included fire doors being wedged open, not closing fully and evidence of wear and tear. On 29 October 2024, Clifton Care Home was issued a Notice of Requirements under the Fire Precautions (Jersey) Law 1977. At the third inspection visit on 19 November 2024, it was apparent that after three weeks since the notice was issued, work had yet to commence to address the fire safety work. This raises concerns regarding the health and safety of care receivers, staff and visitors.

**Action: The Registered Provider must ensure that all works are undertaken as stipulated in the Notice of Requirements issued by the Fire Service under the Fire Precautions (Jersey) Law 1977, within the timescales agreed by the Fire Service. The Registered Provider must complete this action by 20 January 2025.**

## **Improvement Two**

### **Regulation 18 (1) (a) (b) (c) and (2) (a) (c) Premises and equipment**

- (1) Where the regulated activity involves the provision of premises or equipment the registered provider must ensure they –
- (a) are fit for purpose and properly and regularly maintained;
  - (b) are safe and suitable for the regulated activity;
  - (c) achieve the aims and objectives set out in the Statement of Purpose; and
- (2) The premises must –
- (a) be of sound construction and kept in a good state of repair externally and internally;
  - (e) be decorated and maintained to a standard appropriate for the regulated activity.

The inspection visits highlighted several significant issues with both the internal and external environment which do not meet the requirements of Standard 7 of the Care Home Standards. There was evidence of a lack of maintenance and repair to the bedrooms where care receivers lived and would stay during the refurbishment, and there was no pleasant, accessible outside space.

**Action: The Registered Provider must undertake a programme of repair and maintenance to the area of the home which will remain operational during the planned refurbishment works, to ensure that it meets and maintains the requirements of Regulation 18 and Standard 7 of the Home Care Standards. The Registered Provider must complete this action by 20 February 2025.**

#### **Timescale for remedial action to be taken:**

The registered person must demonstrate compliance with improvement 1 on or before 20 January 2025 and improvement 2 on or before 20 February 2025.

***This notice is served in accordance with Regulation 82 of the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018.***

***It should be noted that if you fail to comply with an improvement notice within the time period stated, the Commission will consider referring you to the Attorney General with a view to potential prosecution. A person who commits an offence under this Regulation is liable to a fine of £50,000.***