



**Jersey Care
Commission**

Summary Report

Evans House

Care Home Service

**6 – 7 Springfield Crescent
Trinity Road
St Saviour
JE2 7NS**

11, 16 and 25 September 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. The main body of this report contains further information about our findings.

The service aims to support service users in moving towards more independent living. It provides a structured environment to help them develop the skills and confidence needed for greater self-sufficiency. Service users reported having a positive experience and feeling safe and secure. They mentioned being actively involved in planning their lives and appreciated that the staff understood their challenges. Service users also described the staff as caring, supportive, and easy to get along with.

The Regulation Officer observed that staff were dedicated to helping service users reintegrate into the community. The team was enthusiastic about their roles and the positive impact they could have.

During the inspection, several positive examples were noted, where the service-connected users with external health professionals to support their mental and physical well-being. Collaboration with external agencies remains a key part of the home's approach.

One area for improvement was identified during this inspection. The concern relates to medication training competencies, where it is crucial to ensure that all staff are not only fully trained but also regularly assessed as competent in administering medication safely and effectively. This is essential to ensure compliance with best practices and to maintain the highest standards of care.

IMPROVEMENT PLAN

There were one areas for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

Area for Improvement 1 Ref: Appendix 9 To be completed by: 16 December 2024, 3 months from the date of inspection.	The administration of medicines will be carried out by trained and competent support workers who have successfully completed an Accredited Level 3 Medication Administration Module (Vocational Qualification). Systems must be in place to review the competency of support workers in managing medicines at least once a year.
	Response of Registered Provider: With reference to employees yet to complete the Level 3 qualification, this will be met by the 16 th December. In addition, Evans House has introduced on-site management review of medication administration and practices.

The full report can be accessed from [here](#).