



**Jersey Care  
Commission**

# **Summary Report**

**75 Le Tour Indigo**

**Care Home Service**

**Les Amis Head Office,  
La Grande Route de St Martin  
St Saviour  
JE2 7GS**

**21 October 2024**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Care receivers and their families expressed satisfaction with the service, highlighting its warm, family-oriented atmosphere that promotes overall well-being. They also valued the service's dedication to maintaining open communication, which supported trust and ensured that both care receivers and their relatives were kept well-informed.

The Regulation Officer observed collaboration with external health and social care professionals.

The home demonstrates effective management, leadership and governance, supported by, comprehensive policies, clear procedures, communication, and a focus on ongoing improvement.

Staffing levels were found to be in line with regulatory requirements, ensuring that the essential care needs of all care receivers are appropriately addressed.

The activities programme was reviewed for its ability to match care receivers' preferences and enhance their quality of life.

The service has also made positive improvements in staff training, with a shift towards more in-person training sessions, which is seen as an improvement in the training approach.

No areas were identified for improvement during this inspection.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan has not been issued.

The full report can be accessed from [here](#).