



**Jersey Care
Commission**

Summary Report

Rosemary Cottage

Care Home Service

**La Rue De La Vallee
St Mary
JE3 3DL**

Date of inspection:

5 September 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings from this inspection show that the home meets all of the Standards reviewed as part of the key lines of enquiry, demonstrating that it is safe, effective, responsive, caring, and well-led. Residents and their families benefit from responsive care and support built on strong relationships with the staff team and other health professionals.

Residents are treated with respect, and staff have a clear understanding of their needs and what is important to them and their families. There is a motivated, compassionate, and skilled team that supports residents to lead fulfilling lives and achieve their personal goals. This approach shows that care and support are tailored to individualised needs, choices, and preferences. Residents are supported to have regular health checks and attend appointments, and staff promptly address any changes in their health and follow guidance given by other health professionals.

The home's ethos promotes and enhances independence as far as possible, with adequate support provided. Residents live their lives based on their choices, and positive risk management strategies are implemented when potential risks are identified. The management team takes pride in the service, and staff feel valued and respected by them. Ongoing training, supervision, team meetings, and regular, open communication ensure staff are well-equipped and skilled to perform their roles.

A consistent staff team maintains staffing levels. The management team regularly oversees the service and is actively involved in providing hands-on support. The home is comfortable and well-maintained, with improvements in the fire safety and water supply systems completed this year.

No areas for improvement were identified during this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan has not been issued.

The full report can be accessed from [here](#).