



**Jersey Care
Commission**

Summary Report

Stuart Court

Care Home Service

La Rue de Haut

St Lawrence

JE3 1JQ

Inspection dates:

18 September 2024 & 20 September 2024

Published:

29 October 2024

SUMMARY OF INSPECTION FINDINGS

4.1 Progress against areas for development identified at the last inspection

At the last inspection, no areas for improvement were identified. Areas for improvement will now be identified as areas for development.

4.2 Observations and overall findings from this inspection

Risk assessments are managed through the 'Fusion' electronic record keeping system, and personal evacuation plans are accessible during emergencies. Staffing levels are adequate, with compliant recruitment practices. Medication management is thorough, with audits, staff training, and policies in place. The inspection confirmed that the home's safety protocols, staff well-being initiatives, and medication practices align with relevant legislation, ensuring high standards of care.

Needs and risk assessments are managed through the 'Fusion' system and are regularly updated. Collaboration with external professionals, such as partnerships with Family Nursing and Homecare, speech and language therapy teams, and Hospice, enhances resident care. Do not attempt cardiopulmonary resuscitation (DNACPR) and end-of-life care preferences are respected, honouring cultural and personal needs. Planned activities promote inclusivity, fostering a community atmosphere among residents and staff.

The inspection highlighted Stuart Court's personalised care, offering residents autonomy in daily routines and room personalisation. There was evidence of a strengths-based approach encouraging independence, with staff collaborating closely with residents and families. Notable care, like providing a specialised bed for a resident's comfort, demonstrates individualised support. Staff well-being is ensured through regular supervision and appraisals, communication, and training needs are addressed, professional growth is encouraged, and high care standards are promoted.

The inspection also focused on staff's ability to raise concerns through multiple channels, including HR, the Registered Manager, or board members, There was evidence that the whistleblowing policy ensures that concerns are raised without fear of retaliation.

Workforce diversity is supported through individualised communication and assistance for staff where English is not their first language. Governance, policies, and training were thoroughly reviewed. Monthly reports and comprehensive training confirmed compliance with care standards and encouraging staff development.

DEVELOPMENT PLAN

There were no areas for development identified during this inspection and a development plan is not required.

The full report can be accessed from [here](#).