



**Jersey Care
Commission**

Summary Report

St Joseph's Residential and Nursing Home

Care Home Service

**St Johns Road
St Helier
JE2 4XZ**

**Dates of inspection
5, 6 & 10 September 2024**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Walking into this care home, the Regulation Officer noticed it felt homely and welcoming. There are five separate units to accommodate care receivers with various needs, including care for dementia, residential and nursing care. Each unit has its own staff team. The units are:

- Caroline Shepherd Unit – nursing care for people with dementia
- Jeanne Jugan Unit – nursing care
- Jubilee Unit – residential care for people with dementia
- John of God Unit – nursing care
- John Eudes Unit – residential care

A blend of registered general nurses and healthcare assistants delivers person-centred care, and each unit has a deputy manager who oversees the day-to-day staffing and care management.

A maintenance team is on-site to respond to online requests and perform routine health and safety checks.

A range of activities are offered daily, and care receivers can have trips out in the minibus.

The organisation has a suite of regularly updated policies relevant to Jersey legislation.

Overall, recruitment is completed safely; however, the organisation must ensure that managers follow its recruitment policy.

Staff training is undertaken through a local company; however, staff report needing help accessing training online. Plans are in place to address this.

A rolling programme is in place to carry out audits. This ensures adequate oversight of the care home and encourages continual improvement.

Supervisions and appraisals are undertaken by the manager of each unit in accordance with the Care Home Standards. They follow an agenda, and all staff are signposted to a local counselling service where required.

A new fourteen-bed unit is currently under construction. The Registered Manager informed the Regulation Officer that once completed, care receivers will move across to enable some of the other units to be refurbished. On speaking with relatives and care receivers, they were aware of the plans and welcomed upgrades to some of the rooms and bathrooms.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).