



**Jersey Care
Commission**

Summary Report

Garden Flat

Care Home Service

**Les Amis Limited
La Grande Route de St Martin
St Saviour
JE2 7GS**

4 and 9 September 2024

**Published:
30 October 2024**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Progress against areas for development identified at the last inspection

At the last inspection, one area for improvement was identified, and the Registered Provider submitted an improvement plan to the Commission setting out how this area would be addressed.

The improvement plan was discussed during this inspection, and it was positive to note that the improvement had been made. This means there was evidence of appropriate and timely notifications to the Commission.

Areas for improvement will now be identified as areas for development.

Observations and overall findings from this inspection

Overall, the findings from this inspection were positive. Since the last inspection, there have been interim changes to the home's management team. The permanent Registered Manager returned in July 2024, and staff members expressed to the Regulation Officer their respect for the Registered Manager and spoke positively of the support they received.

The shift rota that has been adopted provides a blend of experienced core staff and agency staff who regularly work within the home to meet the needs of the care receivers.

The staff team demonstrated their commitment to person-centred care and discussed the importance of communication and consistency within the team with the Regulation Officer. The care plans further evidenced this, including regular care receiver supervision, where their wishes and preferences are reviewed and discussed. Activities and inclusion in the community are also strengths of this staff team and home.

There was evidence of safe practices within the home regarding, for example, medication management and risk assessments. Staff expressed satisfaction with their induction and the training opportunities within the organisation.

The home's environment although dated and not purpose built, has a homely feel with appropriate soft furnishings and furniture. There was evidence of new furniture in one of the care receiver's rooms. Also, work is about to start on improving the central courtyard area into a sensory garden, which will make a considerable difference to the home's exterior and the care receivers enjoyment of this space. The proposed garden plans include a gazebo area and a water feature.

DEVELOPMENT PLAN

There were no areas for development identified during this inspection and a development plan is not required.

The full report can be accessed from [here](#).