



**Jersey Care  
Commission**

# **Summary Report**

**Beaumont Villa**

**Care Home Service**

**Rue de Craslin  
St Peter  
JE3 7HQ**

**4 September 2024**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

At the last inspection, fourteen areas for improvement were identified, and the Provider submitted an improvement plan to the Commission setting out how these areas would be addressed. The improvement plan was discussed during this inspection, and it was positive to note that progress was being made in all but three areas for improvement identified in the inspection completed in March 2024. Further development is still needed to enhance the environment and infection control processes, and preventing staff from working excessive hours remains an ongoing area for improvement.

Care staff described improvements in the topical medication administration charts and were keen to show these to the Regulation Officer. During the inspection, no care receivers had pressure ulcers, and a review of notifications showed timely referrals to health professionals for advice and treatment when indicated. The Registered Manager also explained and demonstrated to the Regulation Officer the system they had implemented to gather evidence demonstrating how the home meets the Commission's key lines of enquiry.

A more comprehensive and varied programme of activities was noted also. The staff member responsible for this aspect of care and support highlighted the importance of one-on-one communication and group interactions. During the inspection, one care receiver was observed going to the shop with a staff member and appeared enthusiastic about the activity.

The Regulation Officer was satisfied that sufficient progress had been made to remove the discretionary condition to suspend admissions into the home. However, in recognition that the recruitment of care staff is ongoing, and as the home has not reached its full complement of care staff, a discretionary condition has been applied which allows care receivers to be admitted only if the home consistently meets the minimum staffing requirements.

## IMPROVEMENT PLAN

There were three areas for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

<p><b>Area for Improvement 1</b></p> <p><b>Ref:</b> Regulation 18 (1)(c), Standard 2.3, 7.1</p> <p><b>To be completed by:</b> within six months of the date of this inspection (4 March 2025)</p>	<p>The Provider must improve and enhance the internal and external home environment to reflect the needs of those living with a dementia, including making full use of the kitchen as outlined in the Statement of Purpose.</p>
	<p><b>Response of Registered Provider:</b></p> <p>A recent Kings Fund Audit has been undertaken and identified areas for improvement. Wellbeing colleagues have also attended sessions at 'Jersey Dementia' and shared ways to enhance the internal environment within Beaumont Villa. Gardeners are addressing external spaces to enhance the current offer with particular focus in clearing excess growth of plants. We have plans to create a self-seeding wildflower garden for Beaumont Villa visible from both resident lounges, this work will commence early in Spring. The kitchen within Beaumont Villa is currently being reviewed.</p>
<p><b>Area for Improvement 2</b></p> <p><b>Ref:</b> Standard 3.9</p> <p><b>To be completed by:</b> within one month of the date of this inspection (4 October 2024)</p>	<p>The Provider must ensure that care workers do not work more than 48 hours per week unless under extraordinary circumstances and on a short-term basis only.</p>
	<p><b>Response of Registered Provider:</b></p> <p>In line with the Standards, colleagues are aware of the guidance relating to working over 48 hours per week. Colleagues choose to work extra hours at</p>

	<p>times, for short periods to support safe recruitment, this will continue to be monitored, ensuring regular rest periods are taken again in accordance with regulations. We can confirm that since the time of inspection x3 HCA have commenced employment equating to 138 hrs to support both L'Hermitage &amp; Beaumont Villa. A further x1 HCA for 42 hrs is currently in on boarding and we anticipate they will commence mid-November. We will continue to work closely with our recruitment team to fulfil any new/additional vacant hours.</p>
--	---

<p><b>Area for Improvement 3</b>  <b>Ref:</b> Regulation 12 (2)(a) (c)  Standard 4.6</p> <p><b>To be completed by:</b>  within one month of the date of this inspection (4 October 2024)</p>	<p>The Provider must ensure safe practices are maintained through the provision of training in infection prevention and ensuring compliance with local policy.</p> <p><b>Response of Registered Provider:</b>  All Colleagues have undertaken refresher training for Infection Prevention and Control to support compliance with local policy for Beaumont Villa. This will be monitored as part of our ongoing review of Learning and Development. In addition we have requested Community Infection Control undertake an independent review/audit of practices within the service to ensure they continue to be effective. Previously identified 'rusted' laundry equipment has been replaced.</p>
--	--

The full report can be accessed from [here](#).