



**Jersey Care
Commission**

Summary Report

Longfield Villa Care Home

Care Home Service

**La Rue du Bocage
St Peter
JE3 7AS**

21 and 27 September 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Governance and management oversight of service delivery were clearly evident, including the responsiveness of this service to meet the changing needs of care receivers. A new quality assurance programme has been introduced since the last inspection in July and August 2022. This is an area of good practice.

Staff rotas demonstrated that staffing numbers aligned with this service's Statement of Purpose. Staff training was a strength in this service. Staff training files evidence compliance with mandatory training requirements, including care staff having a minimum Regulated Qualifications Framework (RQF) Level 2 Diploma in adult social care (or equivalent).

There are procedures concerning the induction of new staff. Evidence of the use of these procedures was noted in personnel files, and feedback from one new staff member was positive regarding their induction experience.

Notifications, complaints, accidents, and incidents were reviewed. These were found to be thoroughly investigated, and actions were taken to address or mitigate the issue from reoccurring. A risk register is in place, alongside external review by outside consultants.

A comprehensive review of medication management was completed as part of this inspection by the Pharmacist Inspector. Staff had received training and achieved the requisite Level 3 module in medication administration, with competency reviewed annually. Medication management was mostly adequate; however, best practice regarding having copies of prescriptions available for medicines administered via blister packs was not evident. This is an area for improvement.

Feedback from care staff and professionals was positive. Care receivers were observed to be content in a calm environment, with their wishes and feelings respected. Care receivers are offered choices regarding food, drinks, and activities.

Transition planning for prospective care receivers reflects the individual needs of care receivers, for example, planning the introduction to the service over several weeks.

The care delivered was person-centred. There was evidence of comprehensive care planning and risk assessment, with regular review of these documents.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

Area for Improvement 1	The Registered Provider must ensure that copies of care receiver prescriptions are stored alongside the Medication Administration Record where medicines are dispensed by blister pack.
Ref: Appendix 9 (Medicines Management) of the Standards for Care Homes	Response of Registered Provider: The Home now holds copies of care receiver prescriptions, these are stored alongside the Medication Administration Record where medicines are dispensed by blister pack.
To be completed by: With immediate effect	

The full report can be accessed from [here](#).