



**Jersey Care
Commission**

Summary Report

Les Hoûmets Care Home

Care Home Service

**Gorey Village
Grouville
JE3 9EP**

**Date of inspection
15 August 2024**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

This care home provides residential and respite care to twenty-eight care receivers.

An experienced staff team deliver individualised personal care and support. The company recently presented long service awards to 14 staff with more than ten years of service.

There is an emphasis on ensuring health and safety requirements are met, and risk assessments are in place to mitigate potential risks in the care home.

Staff training is pivotal, with most mandatory training either completed or booked.

Care plans are thoughtful and personalised and meet the needs and wishes of each care receiver.

The policies are relevant to Jersey legislation, easy to follow, updated on a rolling programme, and easily accessible to all staff.

An activities coordinator plans various activities every morning and afternoon with care receivers who wish to participate, ranging from arts and crafts to gardening, baking and outings.

There is a clear staff team structure, with a Care Manager who oversees care delivery daily. Team leaders, acting team leaders, and care assistants follow care plans to meet individual care needs.

Staff appraisals and supervisions take place at regular intervals and follow a structured agenda.

This care home is proactive in investigating why certain events happen and trying to mitigate the risk moving forward.

The staff positively spoke of how the new director has brought about new ideas and initiatives to enhance the well-being of staff and care delivery in this home.

This was a positive inspection with no areas for improvement, and the management team were very receptive to the inspection process.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).